2022 IHF DUBAI
45th World Hospital Congress

9 - 11 NOVEMBER 2022
Dubai International Convention & Exhibition Centre (DWTC),
United Arab Emirates

PROGRAMME HANDBOOK

WORLDHOSPITALCONGRESS.ORG
His Highness Sheikh Mohamed bin Zayed Al Nahyan
President of the United Arab Emirates
His Highness Sheikh Mohammed bin Rashid Al Maktoum
Vice President and Prime Minister of the UAE and Ruler of Dubai
Global Learnings, Local Actions: Sustainable Healthcare
## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome Message</td>
<td>08</td>
</tr>
<tr>
<td>Location Map</td>
<td>12</td>
</tr>
<tr>
<td>General Information</td>
<td>14</td>
</tr>
<tr>
<td>Local Organizing Committee</td>
<td>16</td>
</tr>
<tr>
<td>Scientific Committee</td>
<td>17</td>
</tr>
<tr>
<td>Programme</td>
<td>21</td>
</tr>
<tr>
<td>Programme at a glance</td>
<td>44</td>
</tr>
<tr>
<td>Session Chairs</td>
<td>50</td>
</tr>
<tr>
<td>Speakers</td>
<td>54</td>
</tr>
<tr>
<td>Posters</td>
<td>74</td>
</tr>
<tr>
<td>IHF 2022 Award Finalists</td>
<td>87</td>
</tr>
<tr>
<td>Sponsors and Partners</td>
<td>94</td>
</tr>
<tr>
<td>Save the Date 2023</td>
<td>95</td>
</tr>
</tbody>
</table>
The IHF welcomes you to the World Hospital Congress

Deborah J. Bowen, FACHE, CAE
President of the International Hospital Federation
United States of America

On behalf of the IHF, I bid you welcome—mahabra—to Dubai for the 2022 World Hospital Congress, “Global Learnings, Local Actions: Sustainable Healthcare.” We are excited to bring the Congress to the United Arab Emirates again and look forward to hearing about the efforts of our partners, the Dubai Health Authority, in fostering innovative and integrated care models and enhancing community engagement.

The COVID-19 pandemic has repeatedly demonstrated that the world is more connected than ever before. Our economies, our political systems and, of course, our health and well-being are inextricably linked across borders. We saw this play out in the spread of the virus, the impacts on supply chains, and the distribution of the vaccine, among other factors.

The industry continues to respond to the pandemic and anticipate future challenges. Ensuring that hospitals have the resources they need to provide safe and equitable care for every patient is paramount to realizing the IHF vision. Healthcare organizations will need to work globally, in collaboration with each other and with the private and public sectors, to address the issues that impact us all.

At the 45th World Hospital Congress, our conversations will focus on driving solutions and extending the reach and impact of our work into the future. In establishing this sustainability, we can better solve many of the problems that have persisted for the sector.

I hope you all have a great time, learning & networking at the 45th World Hospital Congress.
Dubai Health Authority welcomes you to Dubai

Greetings from Dubai!

The Dubai Health Authority is honored to host the 45th IHF World Hospital Congress from 9 to 11 November under the theme, ‘Global Learnings, Local Actions: Sustainable Healthcare’. The sub-themes of the congress are improvements in delivery of care, the people agenda, and green hospitals.

This is the second time this prestigious Congress will take place in Dubai – with the 37th edition also hosted in Dubai in 2011. This reflects the trust in Dubai’s capability to host truly world-class events.

This platform provides an opportunity for healthcare professionals and policymakers to brainstorm and exchange knowledge to advance healthcare.

We look forward to your attendance and hope you enjoy Dubai.

Dr. Ramadan AlBlooshi
Chair, 45th IHF World Hospital Congress Organizing Committee, Senior Advisor to the Director General, Dubai Health Authority, United States of America
Dubai Health Authority (DHA)

Dubai Health Authority (DHA) is the health policymaker and regulator in Dubai, its mandate focuses on governance and oversight of Dubai’s health sector.

This includes regulating Health Providers, Professionals, Health Insurance, Public Health Protection Practices, Medical Education & Training in addition to managing Government Insurance Programs. DHA’s mandate extends to cover, Healthcare Planning, Digital Health, and Medical Tourism.

DHA’s aim through these functions is to ensure provision of the highest quality of healthcare, enhance public health and wellbeing, safeguard patient safety through regulatory governance and oversight, ensure accessible care and develop a dynamic health sector through health funding, and promote PPP’s and investment in the health sector in Dubai.

www.dha.gov.ae
The International Hospital Federation

The International Hospital Federation (IHF) is an international not for profit, non-governmental membership organization. Its members are worldwide hospitals and healthcare organizations having a distinct relationship with the provision of healthcare. IHF provides them with a platform for the exchange of knowledge and strategic experience as well as opportunities for international collaborations with different actors in the health sector.

Established in 1929 after the first International Hospital Congress in Atlantic City, USA as the International Hospital Association, it was re-named after the Second World War in 1947. With its Headquarters in Geneva, the IHF is constituted under the Civil Code of Switzerland. The IHF recognizes the essential role of hospitals and health care organizations in providing health care, supporting health services and offering education. Its role is to help international hospitals work towards improving the level of the services they deliver to the population with the primary goal of improving the health of society.

www.ihf-fih.org
LOCATION MAP

Ground Floor Layout
GENERAL INFORMATION

REGISTRATION DESK HOURS
The registration desk is located at the entrance of the Maktoum Hall (Ground floor) and it will be open on the following schedule:

<table>
<thead>
<tr>
<th>DATE</th>
<th>START TIME</th>
<th>END TIME</th>
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<tbody>
<tr>
<td>8th November 2022, Tuesday</td>
<td>08:30 Hrs.</td>
<td>18:00 Hrs.</td>
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<tr>
<td>9th November 2022, Wednesday</td>
<td>08:00 Hrs.</td>
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<td>08:00 Hrs.</td>
<td>19:00 Hrs.</td>
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<tr>
<td>11th November 2022, Friday</td>
<td>08:00 Hrs.</td>
<td>15:00 Hrs.</td>
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</table>

SCHEDULE OF EXHIBITION
The exhibition area is located inside the Maktoum Hall (Ground Floor) and it will be open on the following schedule:

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BUSINESS LOUNGE AREA
The business lounge is located inside the Maktoum Hall (Ground floor), just beside the Plenary Hall. Poster presentations will also be conducted here and attendees are all encouraged to visit.

POSTERS
Posters are located at the Business Lounge next to the Plenary Hall. Presenters can display them on November 8 from 12.00 onwards and remove them on November 11 after the Congress.

SPEAKERS’ ROOM
The speakers’ room is located on Ground Floor, next to the Registration Desk.

MEDIA ROOM
The media room is located on Ground Floor, next to the Registration Desk

LUNCH & COFFEE BREAKS
Lunch will be available at the lunch area while coffee breaks will be available at the Exhibition and Business Lounge area. Please refer to the programme for the exact timing of lunches and coffee breaks.
CONGRESS APP
Download the official IHF World Hospital Congress mobile app by scanning the QR code below:

Event Passcode: IHF2022

HOSPITAL VISITS
There are several hospital and health institution site visits that will take place on 8 November in Dubai and 11 November in Abu Dhabi. Hospital visits are not included in the delegate registration and must be booked and paid for in advance.

IHF MEMBER STORIES
During the rest of the Congress, you can watch videos from IHF members around the globe on how they are leading the change to deliver health services in more resilient and sustainable ways. The IHF Member Stories can be viewed via the Congress App or at the IHF booth #13

SOCIAL ACTIVITIES
Welcome Reception
The Welcome Reception will provide an excellent opportunity to network and meet fellow delegates while touring the exhibition. All attendees are invited to join the welcome reception on November 8, from 18.00 to 19.00 at the Exhibition Area.

Dress Code: Business Casual

IHF Awards Ceremony and Gala Dinner
The International Hospital Federation (IHF) Awards were launched in 2015 and are recognized around the world as the premier awards programme to honor hospitals and healthcare organizations. The winners of the IHF Awards will be presented during a special Awards Ceremony and Gala Dinner at the Plenary Hall. Before the start of the programme, there will be a Networking Reception at 17:30 at the Exhibition Area.

Dress Code: Business Casual
LOCAL ORGANIZING COMMITTEE

Dr. Ramadan AlBlooshi
United Arab Emirates

Farida AlKhaja
United Arab Emirates

Aysha Al Marzooqi
United Arab Emirates

Anas Al Madani
United Arab Emirates

Rakesh Chettri
United Arab Emirates

Linda Clark
Switzerland

Rachel Fabon
Switzerland
SCIENTIFIC COMMITTEE

Dr. Farida AlKhaja
Chief Executive Officer, Clinical Support Services & Nursing Sector, Dubai Health Authority, United Arab Emirates

Dr. Xènia Acebes Roldan
Clinical Operations Manager, Hospital Santa Creu i San Pau, Spain

Dr. Harith Al-Harthy
Innovation Officer, Royal Hospital, Oman

Dr. Ibtesam AlBastaki
Director of Investment and Partnership Department, Dubai Health Authority, United Arab Emirates

Dr. Abdullatif Saad Alokifi
Assistant of Director General for GD of Hospital Affairs, Ministry of Health, Saudi Arabia

Dr. Kalthoom Mohammed Al Blooshi
Director of Hospitals Department, Clinical Services Sector, Emirates Health Services, United Arab Emirates

Julie L. Cerese
Group Senior Vice President, Member Connections, Networks and Performance Management, Vizient, United States of America

Prof. Hong-I Chen
Honorary Dean, College of Health Sciences, Chang Jung Christian University, Taiwan

Claire Clarke
Director of Healthcare Engagement, GS1 Global Office, United Kingdom
SCIENTIFIC COMMITTEE

Prof. Dr. Olivier Costa
Staff Member, Medical Management, UZ Brussel Belgium

Prof. Jaroslaw J. Fedorowski
President and CEO, Polish Hospital Federation PFSz Poland

Dr. Timothy M. Foggin
VP & Medical Director (Canada), Teladoc Health International Canada

Dr. Mohamed Hablas
Regional Director- Egypt & North Africa, Saudi German Hospitals Egypt

Dr. Sai Praveen Haranath
Medical Director, Apollo eACCESS TeleICU Service, Apollo Hospitals, India

Michelle Hood
Executive Vice President and Chief Operating Officer, American Hospital Association, United States of America

Salma W. Jaouni
CEO, Health Care Accreditation Council (HCAC) Jordan

Ryan Keiler
Associate Director, Standards Development and Interpretation, Joint Commission International United States of America

Ronald Lavater
CEO, International Hospital Federation Switzerland
SCIENTIFIC COMMITTEE

Prof. Else-Marie Løberg  
Professor at the Faculty of Psychology, University of Bergen and Senior Researcher and Specialist in Clinical Psychology, Haukeland University Hospital, Norway

KyungEun Lee  
Chairman and CEO Keyo Medical Foundation, South Korea

Dr. Judy Mon – Hwa Lee  
Deputy Chief Medical Officer, Quality Division, SEHA, United Arab Emirates

Dr. Nahed AbdulKhaleq Monsef  
Director of Strategy & Governance Department, Dubai Health Authority, United Arab Emirates

Dr. Ahmed Atef Osman  
Deputy General manager, General Authority of Healthcare, Chairperson technical office, Egypt

Dr. Lia Partakusuma  
Member of Health Technology Assessment and R&D Compartment, Indonesian Hospital Association (PERSI), Indonesia

Dr. Hamid Ravaghi  
Regional Adviser for Hospital Care and Management, Department of Health System Development, WHO EMRO, Egypt

Dr. Anna Riera  
Deputy General Manager, ACE Alzheimer Center, Spain

Richard Stubbs  
CEO, Yorkshire & Humber Academic Health Science Network, United Kingdom
SCIENTIFIC COMMITTEE

Dr. Simon Tang
Director, Cluster Services,
Hospital Authority
Hong Kong

Todd Nelson
Director, Partner Relationships and Chief Partnership Executive,
Healthcare Financial Management Association (HFMA)
United States of America

Dr. Mansour Mohamed Yousef
Consultant in Anesthesiology and Chief Medical Officer, Rashid Hospital, Dubai Health Authority
United Arab Emirates

Dr. Hasnain Zafar
Chief Quality and Patient Safety Officer,
Aga Khan University Hospital
Pakistan
PROGRAMME
Programme printed as of 28 October 2022.

PRE-Congress 8 November 2022 Tuesday

09:00 – 12:00 Geneva Sustainability Centre: CEO Sustainability Masterclass Preview (by invitation) (Dubai C)
This Masterclass preview taught by Prof Andrew Garman is specifically for Hospital Chief Executives. It will demonstrate some of the ways the Geneva Sustainability Centre plans to engage with the IHF community more deeply – building collective capacity to lead on sustainability goals.

10:00 – 12:00 Asian Hospital Federation Board Meeting (by invitation) (Ajman A)
The Asian Hospital Federation (AHF) is an independent, non-political body constituted by a number of national hospital associations and representative organizations in the Asian region, established in 1971. This meeting is chaired by Dr Satoru Komatsumoto, Advisor, Japan Hospital Association (JHA), and is exclusive to AHF members only.

09:30 – 18:00 IHF Young Executive Leaders workshop (by invitation) (Dubai D)
From April to November, the 42 participants of the Young Executive Leaders programme connected across 26 countries to develop their leadership skills, learn from experts through regular masterclasses, and worked in subgroups on key topics. As the Programme reaches its end, the participants are meeting for the first time during a day-long workshop. This workshop will give participants the opportunity to learn from each other, to graduate to the YEL Alumni with the view to stay connected with previous cohorts, and to hear one more time from esteemed experts who are pleased to guide them on their journey towards a more informed and skilled leadership.

13:00 – 17:00 Hospital Visits (Dubai)
You can sign-up to join one of the site visits offered to Congress delegates at an additional cost of USD 35. You can book your slot during registration. More information will be available soon.

14:00 – 16:00 IHF Governing Council meeting (by invitation) (Dubai A & B)
The Governing Council is the organ charged with the overall governing of the affairs of the International Hospital Federation. This meeting is for IHF Governing Council Members only.

16:30 – 17:30 IHF General Assembly (by invitation) (Dubai C)
Annual meeting of the IHF General Assembly, the formal decision-making body of the International Hospital Federation. All IHF Members are invited to participate.
18:00 – 19:00 Welcome Reception and Poster Presentations *(Exhibition Area)*
The Welcome Reception will provide an excellent opportunity to network and meet fellow delegates while touring the exhibition. All participants are invited to join. Tickets are included in the registration fee.
*Dress Code: Business Casual*

20:00 – 21:30 IHF Governing Council Dinner (by invitation) *(Al Seef Heritage Hotel Dubai)*

**DAY ONE** 9 NOVEMBER 2022  
**WEDNESDAY**

09:00 – 10:00 Networking Coffee & Tea *(Exhibition Area & Business Lounge)*

10:00 – 10:30 Opening Ceremony *(Plenary Hall)*

10:30 – 11:00 Keynote Presentation: Sustainability *(Plenary Hall)*

11:00 – 12:30 Plenary Session 1: Precision Medicine – the impact for hospitals and health delivery *(Plenary Hall)*
Precision medicine will be a disruptor of traditional healthcare delivery systems which are organized to treat the “average” patient through protocols, care plans, and pathways.
In this session, learn from hospital and healthcare leaders from the IHF Global Network on how precision medicine will influence operations from care pathways to reimbursement models, to recruitment of the right staff, and many more aspects on how this new wave of care for patients will take shape.

*Chaired by: Dr Asma Al Mannaei*, Executive Director of Research and Innovation Centre, Department of Health - Abu Dhabi, United Arab Emirates

**Prof. Sandi Deans**, Scientific and Laboratory Deputy Director (Genomics Unit), NHS England and NHS Improvement, United Kingdom

**Dr. Jorge Guzman**, Chief Executive Officer, Cleveland Clinic Abu Dhabi, United Arab Emirates

**Dr. Hanny Handjaja Ronosulistyo**, Head of Foreign Affairs, Indonesia Hospital Association (PERSI), Indonesia

(Session Introduction: Dr Aphrodite Spanou, Director for Science and Technology at the UK Department for International Trade)

12:30 – 13:30 Lunch and Networking *(Lunch Area and Exhibition Area)*

**PARALLEL SESSIONS**

13:30 – 14:30 Nursing staff: our heroes - how do we support them? *(Dubai A & B)*
Focused on the nursing workforce, this session will be led by nursing executives
from the UAE and will speak on lessons learned during the COVID-19 pandemic, as well as going forward how to enhance employee engagement, ongoing professional development, maintaining a healthy work life balance, and having an open dialogue with nurses.

**Chaired by: Michael Davis**, Chief Executive Officer, NMC Healthcare, United Arab Emirates

- **Maryam Al Blooshi**, Director of Nursing, Dubai Academic Health Corporation, United Arab Emirates
- **Dr Sumaya Mohammed AlBlooshi**, President, Emirates Nursing Association; Director of Nursing Department, Emirates Health Services, United Arab Emirates
- **Aysha Al Mahri**, Group Chief Nursing Officer, Abu Dhabi Health Services Co (SEHA), United Arab Emirates

**13:30 – 14:30 Enhanced communication strategies: leveraging the lessons** *(Dubai C)*

This session will discuss how hospitals can optimize clinical communications and outcomes by harnessing digital technology. Speakers will share their experiences from the Republic of Korea, Portugal, Egypt, and the United Arab Emirates. Featured presentations will discuss use of healthcare technology for discussions of patient care, patient education, and parental counseling and its corresponding data to understand an accurate picture of delivered care and cost. Attendees will also learn about the omnichannel digital communication strategy in healthcare, which is expected to improve the quality of services provided and patient safety by making use of different channels of interaction and a continuous environment of interaction.

**Chaired by: HE Hind Al Zaabi**, Executive Director, Healthcare Facilities Sector, Department of Health Abu Dhabi, United Arab Emirates

- **Dr Kalthoom Al Blooshi**, Director of the Training and Development Center and Chief Innovation Officer, Emirates Health Services, United Arab Emirates
- **Dr Ehab Al-Atassi**, CEO, National Casemix Center of Excellence, Saudi Arabia
- **Dr Joon-Seok Lim**, Chief Intelligence Officer, Division of Digital Health, Yonsei University Health System, Republic of Korea
- **Dr Maria Manuel Salazar**, Director of the Information Systems Service, Porto University Hospital Centre, Portugal

**13:30 – 14:30 Short Paper Presentations: Bridging boundaries through technology and collaboration** *(Dubai D)*

The pandemic and related challenges created an urgency to innovate, using all the tools and relationships healthcare leaders could access. This session will highlight how technology can improve care quality and access, and the and how collaborations can accelerate getting care where it’s needed most.
13:30 – 14:30

**World-class healthcare: what does it mean and how do we achieve it?**

(Dubai E & F)

This session will advise hospital leaders on how to build the knowledge, skills, and confidence to succeed in the next decade. Speakers will share their experiences from Egypt, India, Saudi Arabia, and the United States. Featured presentations will cover various world-class integrated care programmes including: the Horizons Program for Emerging Health Leaders which is an integrated national program that uses multi-educational strategies and is offered by the Health Leadership Academy (HLA) at the Saudi Commission for Health Specialties (SCFHS); the Saudi German Group who have designed the Clinical Excellence Program based on an operational understanding of clinical excellence and clinical governance concepts; the Destination Medical Center (DMC) which is a unique, integrated medical experience where patients with serious or complex diseases find definitive answers by trusted experts; and Apollo’s 4-decade journey into building the largest omnichannel healthcare platform in the world and the unique model of integrated healthcare delivery through digital and physical channels.

**Chaired by:** Dr Omar Najim, Director of Executive Affairs Office, Department of Health, Abu Dhabi, United Arab Emirates

**Dr Ahmed Safwat Elassal**, Deputy Chairman of The National Supreme Committee for Healthcare Standards Development & Update, General Authority For Healthcare Accreditation and Regulation, Egypt

**Dr Preetha Reddy**, Vice Chairperson, Apollo Hospitals, India

**Michael Ryan**, Chief Administrative Officer, Sheikh Shakhbout Medical City, United Arab Emirates

**Dr Sami Yousif**, Chief Executive Officer and Emergency Medicine Consultant, Healthcare Leadership Academy, Saudi Arabia
13:30 – 14:30  **Lightning Talks: Environmentally sustainable strategies: doing it now! (Ajman D)**
Across the world, hospital leaders are starting to become role models and advocates for environmental sustainability. This session highlights eight practical examples of sustainability leadership from around the world, in areas including energy efficiency / green energy, clinical and chemical waste reduction, water use reduction, accreditation standards, and governance.

**Chaired by:** Florian Trummer, Chief Operating Officer, Park Medical Group Health Care Center, Austria

- **Dr Nuno Alçada**, Intern of Anesthesiology, Centro Hospitalar de Entre Douro e Vouga, Portugal
- **Toseef Din**, Chief Executive Officer, MP Shah Hospital, Kenya
- **Shaleta Dunn**, VP, Member Diversity and Community Initiatives, Vizient, United States
- **Anna Fuster Muñoz**, CSR Manager, Vic Hospital Consortium, Spain
- **Dr Oliver Groene**, Chief Executive Officer, International Network of Health Promoting Hospitals & Health Services
- **Dr Ana Cristina Martins**, Nephrology resident, Hospital de Santa Cruz, Centro Hospitalar de Lisboa Ocidental, Portugal
- **Dr Claudia Mika**, Founder & Chief Executive Officer, Temos International Healthcare Accreditation, Germany
- **Raed Negm**, Safety Manager, Saudi German Hospital Cairo, Egypt

14:30 – 15:00  **Coffee break, exhibition and poster display (Exhibition Area & Business Lounge)**
During the break, visit the exhibition area or the posters.

**PARALLEL SESSIONS**

15:00 – 16:00  **The power of partnerships to improve care for vulnerable patients (Dubai A & B)**
In a complex world wrought with the climate crisis, political strife, food insecurity, job loss, and migration, we need to go back to the basics and form connections with the people we hope to serve with quality healthcare. This session will address the integration of social and health services through partnership in order to achieve a holistic understanding of patient needs. Speakers will share their experiences from Spain, France, Saudi Arabia, and India. Featured presentation topics include an exploration of territorial networking strategies between hospital medicine, community healthcare, and general practice to coordinate out-of-hospital cancer care. This session will also explore the Total Health model of care which prioritizes social sector partnerships to aid in care delivery, as well as the Chronicity Approach model which focuses on coordinating Intermediate Care services that avoid institutionalization or readmission for patients with chronic pathology.
Chair ed by: Charles Evans, President, International Health Services Group (IHSG); Senior Advisor, Jackson Healthcare, United States

Dr Mohamed Hatem Azzam, Director, ECMO Program, Ministry of Health, Saudi Arabia

Sandrine Boucher, Medical Strategy and Performance Director, Unicancer, France

Dr Esther Calbo, Medical Director and Head of the Infectious Diseases Unit, Hospital Universitari Mútua Terrassa, Spain

Anneysa Ghosh Kumar, CEO, Apollo Foundation Total Health, India

15:00 – 16:00

Our people: maintaining wellness in times of epic change (Dubai C)

This session will address the challenges facing the post-pandemic hospital and healthcare workforce, as well as propose solutions for “burnout” and severe staffing shortages. Speakers will share their experiences from Georgia, France, Spain, and the United States. Featured presentations will discuss a variety of challenges and solutions, such as skills mismatch, medical demography, organizational transformation, and value-based culture building. Solutions to workforce challenges explored by the session’s speakers will include accelerating the recognition of professions eligible for “advanced practice”, cooperation with public authorities, education and training for stakeholders and social partners, and advocating reforms to achieve better workforce planning and improve the resilience and accessibility of health systems.

Chair ed by: Paul Sarnese, Immediate Past President, International Association for Healthcare Security and Safety; Assistant Vice President of Safety, Security and Emergency Preparedness, Virtua Health Inc., United States

Sophie Beaupère, CEO, Unicancer, France

Dr Marta Linares Chamorro, Head, Clinical Psychology and Neuropsychology Department, Hospital d’Olot i Comarcal de la Garrotxa Foundation, Spain

Dr Ekaterine Kavtaradze, Chief Strategic Officer, Evex Hospitals, Georgia

Paul Sarnese, Immediate Past President, International Association for Healthcare Security and Safety; Assistant Vice President of Safety, Security and Emergency Preparedness, Virtua Health Inc., United States

15:00 – 16:00

Short Paper Presentations: Hospitals leading toward a sustainable future (Dubai D)

The United Nations’ Sustainable Development Goals are a call for bold action to pursue and preserve the health of current and future generations. In this session, leading hospitals and health systems will describe how they are answering that call, by integrating sustainability into the fabric of their operations and strategic plans.
Chair ed by: **Prof Edda Weimann**, Professor of Child Health, Technical University of Munich, Germany

**Aparna Dial**, Senior Director, Operations and Sustainability, The Ohio State University Wexner Medical Center, United States

**Camille Farrando**, Project Engineer, Rennes University Hospital Center, France

**Carlos Varela i Ferro**, Operations Manager, Fundació Aspace Catalunya, Spain

**Elena Puigdevall i Grau**, General Director, Fundació Aspace Catalunya, Spain

**Frédéric Rimattei**, Deputy General Director, Rennes University Hospital Center, France

**Walt Vernon**, Chief Executive Officer, Mazzetti/ Sextant Foundation, United States

**Investing in ‘clicks’ over ‘bricks’: what is the potential of hybrid critical care delivery? (Dubai E & F)**

Healthcare’s future is a hybrid model. The virtualization of healthcare has been significant in recent years, particularly following the significant shift towards telehealth and telemedicine during the COVID-19 pandemic. Blending in-person encounters and virtual interventions seamlessly into one hybrid model of care can offer great potential in maximising clinicians’ time, lowering costly admissions, reducing waste and improving patient outcomes. Yet, ‘one size does not fit all’ when it comes to virtual care: there will always be a need for some patients to be seen physically by their clinician. So how can hospitals leverage a model of in-person and virtual care options in the most appropriate way?

This session will explore the potential of realising hybrid care in high-acuity care settings using real-life case studies from Apollo Hospitals (India) and Charité – Universitätsmedizin Berlin (Germany). Session speakers will share their learnings and strategies on how hospitals can appropriately harness hybrid care approaches of bricks-and-mortar and virtual offerings to reduce waste, optimise resources and maximise clinical capacity.

Chair ed by: **Ed Percy**, Vice President, Hospitals and Health Systems (Europe, Middle East and Africa), Teladoc Health

**Dr Sai Praveen Haranath**, Senior Consultant Physician, Pulmonary and Critical Care Medicine; Medical Director, Apollo eACCESS TeleICU, Apollo Hospitals, India

**Dr Björn Weiss**, Deputy Head, Department for Anaesthesiology and Intensive Care Medicine, Charité – Universitätsmedizin Berlin, Germany
15:00 – 16:00

**Lightning Talks: Pediatric strategies to improve care for our “littlest patients” (Ajman D)**

Effective pediatric care yields a lifetime of benefits for recipients and their families, creating health-related dividends for decades. This session brings together numerous case examples of improvements to pediatric healthcare management from across the world, in areas including care for congenital heart disease, handoffs, patient education, palliative care, rebookings management, sepsis/shock, and use of pediatric hospitalists.

**Chaired by:** Kean Villarta, Manager, Children’s Health System of Texas, United States

- Dr Moustafa Abdelwahab, Quality Manager - Clinical Quality and Patient Safety, Sheikh Khalifa Medical City, United Arab Emirates
- Dr Patricia Garcia Cañadilla, Data Scientist and postdoctoral researcher, Hospital Sant Joan de Déu de Barcelona, Spain
- Prof Juan Jose Garcia-Garcia, Head of the Pediatric Department, Hospital Sant Joan de Deu, Spain
- Bincy Babu Maniamma, Registered Nurse, Sheikh Shakhbout Medical City, United Arab Emirates
- Violette Mubarak, General Director, The Jerusalem Princess Basma Centre for Children with Disability, Palestine
- Dr Maria D. Navarro, Physician, Sant Joan de Deu Children’s Hospital, Spain
- Dr Sergi Navarro Vilarrubí, Chief of pediatric palliative care and chronic complex children, Hospital Sant Joan de Déu, Spain
- Dr Brian Wagers, Associate Chief Medical Officer at Riley Children’s Health, Indiana University Health, United States

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**PARALLEL SESSIONS**

16:10 – 17:10

**Environmental sustainability: our challenges and opportunities (Dubai A & B)**

This session will share good practices and innovations to reduce the hospital’s carbon footprint, making meaningful impacts in low, middle, and high-income settings. Speakers will share their experiences from the United Arab Emirates, Poland, France, and Spain. Methods discussed include designing new or retrofitting existing facilities, managing the supply chain, and utilizing low-tech solutions. Featured presentations will discuss the implementation of reusable textile protection material in the operating room, which reduces carbon output by 54% compared to when we used disposable material.

**Chaired by:** Dr. Layla McCay, Director of Policy, NHS Confederation, United Kingdom
Rudy Chouvel, Manager, Fédération Hospitalière de France

Josep Rull Andreu, Director, Green Commitment, Fundació Mutua Terrassa, Spain

Khaled Sultan, Senior Systems Analyst, Dubai Health Authority, United Arab Emirates

Urszula Szybowicz, COO, Polish Hospital Federation (PFSz), Poland

16:10 – 17:10
Harnessing technology to create real impact  (Dubai C)

This session will discuss how hospitals can optimize clinical outcomes by harnessing digital technology. Speakers will share their experiences from the United States, India, Saudi Arabia, and Japan. Featured presentations will explore the impact of the “digital revolution” in healthcare, telemedicine, robotics, artificial intelligence, machine learning, and automation. All of which can help improve clinical outcomes and enhance care delivery.

Chaired by: Prof Anupam Sibal, Group Medical Director, Apollo Hospitals Group, India

Dr Abdullatif Alokifi, Assistant of Director General for GD of Hospital Affairs, Ministry of Health, Saudi Arabia

Dr John Brownstein, Chief Innovation Officer, Boston Children’s Hospital, United States

Prof Yohei Otaka, Professor and Chairman, Department of Rehabilitation Medicine, Fujita Health University, Japan

Prof Anupam Sibal, Group Medical Director, Apollo Hospitals Group, India

16:10 – 17:10
Lightning Talks: Ongoing learnings from the Pandemic: optimizing the experiences  (Dubai D)

Despite all the hardships the pandemic created, it also accelerated progress in improving patient care and the patient experience in a wide range of ways. This session showcases examples of this progress from across the world, in areas including telemedicine, care pathways, clinical coding and monitoring, field hospital staffing, patient and family communication, innovation measurement, change management, and public-private partnerships.

Chaired by: Dr Cary Adams, Chief Executive Officer, Union for International Cancer Control, Switzerland

Dr Somaya AlNuaimi, Pediatrician specialist, Emirates Health Services, United Arab Emirates

Dr Nabil Al Lawati, Senior Consultant, Respiratory and Sleep Physician and Director, COVID-19 Field Hospital, Ministry of Health, Oman

Cláudia Medeiros Borges, Hospital Manager, Administração Central do Sistema de Saúde, Portugal

Dr Nuno Corte-Real, CMO at Hospital de Cascais, Portugal
Dr Patrícia Couceiro, Innovation Project Manager at Centro Hospitalar e Universitário de Coimbra, Portugal

Rica Lacey, Director, Indigenous Health, Darling Downs Health, Australia

Dr Pinar Guven Uslu, Associate Professor, University of East Anglia, United Kingdom

Dr Yun Chen Ko, Doctor, Taipei City Hospital Yangming Branch, Taiwan

Gaurav Loria, Group Chief Quality Officer & Head Operations Vice President, Apollo Hospitals, India

Dr Reuben Okioma, Deputy Director Medical Services and Research, Critical Care Specialist, The Nairobi Hospital, Kenya

16:10 – 17:10

**Short Paper Presentations: Cultivating resilient clinicians and communities (Dubai E & F)**

Effective, accessible healthcare means finding and supporting a resilient healthcare workforce that understands the needs of the diverse populations they serve. This session will feature innovations from across the world in supporting staff needs, strengthening training pipelines, testing new approaches to care, and more.

**Chaired by:** CJ Bolster, Managing Director of Global Operations, WittKieffer, United States

- Prof. Hwee Sin Chong, Executive Director of Queensland Rural Medical Service, Darling Downs Health, Queensland Health, Australia
- Dr. Emily Joy Acosta-Gacad, Executive Director of Human Resource, Marketing, General Services, Engineering and Maintenance, Lorma Medical Center, Philippines
- Kiyomi Hiraoka, Manager of Medical Information Management Office, National Hospital Organization Himeji Medical Center, Japan
- Prof. Jiban Khuntia, Director of Health Administration Research Consortium and Associate Professor, University of Colorado Denver, United States
- Joanna Siudek, Medical Engineer / Specialist of new technologies implementation at Neohospital sp. z o.o. ONE sp. Kom, Poland

16:10 – 17:10

**Lightning Talks: Developments in cardiovascular care and chronic conditions (Ajman D)**

Cardiovascular disease and other chronic conditions are among the most significant health challenges healthcare leaders face today. This session brings together advances from across the world in both areas, including innovations in cardiopulmonary resuscitation training, patient flows, predictive modeling, and condition management.
Chair ed by: Dr Salim Hasham, Chief Executive Officer, KKM Healthcare International

Prof. Mohamed Magdy Abbas, Consultant and Head of Cardiac EP unit, EHS Alqassimi Hospital, United Arab Emirates

Laila Al Rahbi, Ward Nurse, National Heart Center, Oman

Umaima Al-Raisi, Head of Department, The National Heart Center, Oman

Dr. Abdulmajeed Alshowair, Vice President for Community Health Excellence, Riyadh First Health Cluster, Saudi Arabia

Dr. Ayman El Disoky, Cardiothoracic Surgeon, Royal Hospital - Muscat, Oman

Dr. Mega Febrianora, Chief Executive Officer at Paramarta Cardiovascular Hospital, Indonesia

Min Yen Wu, Algorithm Engineer, China Medical University Hospital, Taiwan

17:30 – 19:00 International Geneva Reception (by invitation)
(Novotel Dubai World Trade Centre)

DAY TWO 10 NOVEMBER 2022 THURSDAY

07:30 – 08:50 IHF Association Leaders Circle breakfast (by invitation)  (Ajman A)

09:00 – 10:30 Plenary Session 2: Healthcare workforce challenges: pipeline, recruitment and retention  (Plenary Hall)

The healthcare workforce is the cornerstone of the health system in every country and are dependent on the availability, accessibility, and quality of healthcare workers to reach the highest standards of health provision. For hospital and health system leaders, the challenge is to act now with strategies which protect and support the current workforce and implement effective recruitment tools for the workforce demands still coming. Hospital leaders will also need to able to re-design operations to better match the availability of the staff to their needs today. This session will provide an overview of the current global healthcare workforce situation and clear examples of actions and initiatives implemented by healthcare leaders to respond to workforce challenges.

Chair ed by: Wright Lassiter III, CEO, CommonSpirit Health, United States

Dr. Ayesha Abdullah, Vice President for Academic Affairs, Higher Colleges of Technology, United Arab Emirates

Dr. Giorgio Cometto, Unit Head, Health Workforce, World Health Organization, Switzerland
Prof. Henriette Neumeyer, Vice-Chair of the Board, German Hospital Federation (DKGEV), Germany

Prof. Anupam Sibal, Group Medical Director, Apollo Hospitals Group, India

Session Introduction: Andrew Yiu, Vice President of Corporate Marketing, Intuitive

10:30 – 11:00  
Coffee break, exhibition and poster display  
*(Exhibition Area & Business Lounge)*  
During the break, visit the exhibition area or the posters.

PARALLEL SESSIONS

11:00 – 12:30

IHF Young Executive Leaders Session: The future of healthcare management  
*(Dubai A & B)*

As time progresses and more difficult challenges arise in healthcare industry, more adaptive and adept leaders are required equipped with a cocktail of innovation and the knowledge from those before them. IHF Young Executive Leaders’ programme, which runs from April to November, seeks to facilitate the creation of such informed and skilled leaders. This year, the programme gathered 42 participants from 26 countries around masterclasses and group works on key topics. In this session, through lightning talks from each of the nine working groups but also from YEL Alumni, hear about how young executive leaders envision the evolution of healthcare and how they seek to improve both their own and their organization’s leadership capabilities.

Chaired by: CJ Bolster, Managing Director of Global Operations, WittKieffer, United States

Prof J. Antônio Cirino, Director of Education and Development, Agir, Brazil

Silvia Moreira da Silva, Director, Hospital de Cascais, Portugal

Omar Rodriguez Forner, Manager, Hospital Sant Joan de Déu, Spain

Taylor Johansen, Director and Department Head, Children’s Hospital of Eastern Ontario, Canada

Lucy Clements, Health Integration Policy Lead, NHS Surrey Heartlands Integrated Care System, NHS Confederation, United Kingdom

Turki Asiri, Chief Executive Officer, Khamis Mushayt Maternity and Children Hospital, Saudi Arabia

Dr Dina El-Maghraby, Technical Office Manager for the Regional Director of Saudi German Health Egypt and North Africa, Saudi German Health

Prof Olivier Costa, Staff Member, Medical Management, UZ Brussel, Belgium
Dr Cynthia Omina Kanda, Deputy Chief Medical Officer, The Social Services League, MP Shah Hospital, Kenya

Dr James Deiparine, Proprietor and Medical Director, Deiparine Community Hospital, Philippines

Nauman Jan, Cluster Director, Strategy & Business Planning, Elegancia Healthcare, Qatar

Kola Oni, Co-Founder and Chief Operating Officer, AfyA Care, Nigeria

Pritindira Kaur, Lead, Apollo Quality Program and Regional Head Quality, Apollo Hospitals, India

11:00 – 12:00  Resilience in times of the COVID-19 pandemic  (Dubai C)
The worldwide outbreak of the COVID-19 pandemic had been a source of unexpected stress and adversity for many. Yet, it also taught us a very important trait - resilience. This session will mainly highlight various strategies for responding to and coping with the pandemic. Speakers from the United States and the United Arab Emirates will each share unique examples of their challenges, successes, and what other countries can learn from their experiences in building up and strengthening resilience during a crisis.

Chaired by: John Haupert, President & CEO, Grady Health System, United States

Dr Saleh Al Ali, Executive Director, Emergency Preparedness & Response Center, Department of Health Abu Dhabi, United Arab Emirates

Prof Alawi Alsheikh-Ali, Deputy Director General, Dubai Health Authority, United Arab Emirates

John Haupert, President & CEO, Grady Health System, United States

11:00 – 12:00  How can hospitals and healthcare systems use big data to improve health inequalities?  (Dubai D)
This special session is hosted by the IHF’s ‘Harnessing Big Data’ Special Interest Group.

Chaired by: Dr. David Levine, Group Senior Vice President, Advanced Analytics & Product Management, Vizient Inc., United States

Dr Julie Cerese, Group Senior Vice President, Vizient, Inc., United States

Dr Karyl Kopaskie, Principal (Intelligence), Vizient, Inc., United States

Richard Stubbs, CEO, Yorkshire & Humber Academic Health Science Network, United Kingdom

11:00 – 12:30  Shaping a sustainable future for the healthcare sector  (Dubai E & F)
This session will advise hospital leaders on how they can foster and support the organizational culture needed for a sustainable hospital operation. Speakers will
share their experiences from the United Kingdom, Egypt, France, and the United Arab Emirates. Featured presentations will cover how hospitals can address the climate crisis by integrating new technologies, projects and organizations to effectively reduce exposure to climate-related health risks, while contributing to the preservation of the environment, as well as the health and well-being of patients and the general population.

**Chaired by: Dr Jaume Duran**, Director General, Fundació Sanitaria Mollet (FSM), Spain

- **Dr Hesham Abdelghaffar**, Adjunct Professor, American University in Cairo, Egypt
- **Dr Nahed Monsef**, Director of Governance & Strategy, Dubai Health Authority, United Arab Emirates
- **Prof Henriette Neumeyer**, Vice-Chair of the Board, German Hospital Federation (DKGEV), Germany
- **Claire Richardson**, Associate Director of Business Development & Innovations, Gloucestershire Hospitals NHS Foundation Trust, United Kingdom

**12:00 – 13:00**

- **Lunch and Networking** *(Lunch Area and Exhibition Area)*

**12:00 – 13:00**

- **Geneva Sustainability Centre Steering Committee Meeting (by invitation)** *(Ajman B)*
  
  The Geneva Sustainability Centre Steering Committee provides an advisory role to the development of the Centre. It is made up of a global group of experts in sustainability and healthcare from IHF membership and partner organisations. This meeting is open to members of the committee only.

**12:00 – 13:30**

- **IHF Women in Leadership Forum Lunch / workshop (by invitation)** *(Ajman D)*
  
  **Chaired by: Deborah J. Bowen**, FACHE, CAE, President and CEO, American College of Healthcare Executives; President, International Hospital Federation
  
  - **Dr. Pascale Anglade**, Medical Director, Office of Professional Staff Affairs, Cleveland Clinic Abu Dhabi, UAE
  - **Dr. Sawsan Abdel-Razig**, Chief Academic Officer, Cleveland Clinic Abu Dhabi, UAE

**PARALLEL SESSIONS**

**13:00 – 14:00**

- **Africa Rising – Effective, sustainable actions and strategies for strengthening health systems** *(Dubai A & B)*
  
  This panel session brings four key leaders and chief executive officers in the Africa healthcare delivery and organization domain who will discuss specific strategies they have implemented in their countries to build sustainable and resilient systems.
  
  The session will focus on healthcare delivery, financing and innovations in Africa
and will provide a strategic understanding of how African healthcare is both innovating and adapting better practices from other parts of the world including digital health, delivery and talent development.

**Chaired by: Dr. Salim Hasham**, Chief Executive Officer, KKM Healthcare International and Dr Amit Thakker, President, Africa Healthcare Federation

- **Dr Lynda Decker**, Chief Executive Officer, Healthcare Federation of Ghana
- **Toseef Din**, Chief Executive Officer, MP Shah Hospital, Kenya
- **Sisawo Konteh**, Chief Executive Officer, Aga Khan Hospital Dar es Salaam, Tanzania
- **Dr Mukabalisa Peace**, Medical Director and Chief Operating Officer, Dream Medical Center Hospital (DMCH), Rwanda

13:00 – 14:00

**How the pandemic will shape our future (Dubai C)**

This session will address COVID-19 recovery and post-pandemic healthcare workforce challenges. Speakers will share their experiences from the Republic of Korea, Zambia, Saudi Arabia, and the United States. Featured presentations will cover hospital workforce management, mental health issues and burnout of hospital staff, and organizational cultures during the pandemic. The session will also discuss interventions to ease the trauma caused by taking care of those that had COVID. Attendees will be introduced to two programmes addressing post-pandemic acclimation: COVID-19 Blues Support Team resilience programme preparing an exit plan to restore the organization in the post-pandemic era; and the Multidisciplinary post-COVID-19 Clinic programme providing post-discharge care to patients experiencing long-term post COVID symptoms and complications.

**Chaired by: Richard Gundling**, Senior Vice President, Professional Practices, Healthcare Financial Management Association, United States

- **Dr Aeshah Alsagheir**, Physician, Ministry of Health, Saudi Arabia
- **Anthony “Tony” Armada**, Executive Vice President and Chief Transformation Officer, Generations Healthcare Network, United States
- **Dr Wang-Jun Lee**, Chairman, Myongji Medical Foundation, Korea
- **Dr Abel Mwale**, Chief Medical Officer, CFB Medical Centre, Zambia

13:00 – 14:00

**Lightning Talks: Digital Health and AI: can’t live with them, can’t live without them (Dubai D)**

Although advances in digital and AI technologies hold great promise for improving care, navigating the organizational changes needed for successful implementation requires particularly skillful leadership. This session provides case studies of implementations and lessons learned from around the world, involving technologies focused on access management, healthcare-associated infections, mental health assessment, patient/family communications, and a variety of critical health screening services.
Chaired by: **Claire Clarke**, Director of Healthcare Engagement, GS1 Global Office, Belgium

**Dr Doaa Alhaboby**, Director of Health Innovation, Unilabs ME, United Arab Emirates

**Dr Ola Aldafrawy**, Specialist registrar in Family medicine, Dubai Health Authority, United Arab Emirates

**Dr Noor AlMehiri**, Director of Mental Health Department, Emirates Health Services, United Arab Emirates

**Dr Francesc Garcia Cuyas**, Deputy Medical Director / Chief of Digital Transformation, Hospital Sant Joan de Déu de Barcelona, Spain

**Dr Vikrant Kanwar**, Assistant Professor (Hospital Administration), All India Institute of Medical Sciences, Bilaspur, India

**Robert Mayock**, Payer Relations Consultant, M3 Information, United States

**Dr Teresa Alexandra dos Santos Mariano Pêgo**, Access Management Unit Coordinator, Central Administration of the Portuguese Health System - ACSS, Portugal

**Dr Zhi-Yuan Shi**, Director of Infection Control Center, Taichung Veterans General Hospital, Taiwan

13:00 – 14:00

**Lightning Talks: Healthcare staff: our true asset - how do we keep them? (Dubai E & F)**

Attracting, developing, and retaining healthcare staff is essential for the effective delivery of health services. In this session, participants will hear successful workforce strategies international healthcare leaders have deployed, including anchor institution initiatives, leadership development, nurse-patient communications, physician engagement, staff motivations, stay interviews, and virtual learning.

Chaired by: **Dr Joel Roos**, Vice President of International Accreditation, Quality Improvement and Patient Safety, Joint Commission International, United States

**Ibtisam Al-Siyabi**, Clinical Nurse Educator, Royal Hospital, Oman

**Kevin Garrod**, Anchor Programme Manager, Mid & South Essex NHS Foundation Trust, United Kingdom

**Mona Gohary**, Academic Affairs Head, Saudi German Hospital-Cairo, Egypt

**Jessica Palomo**, Psychologist & Coach- Talent and Leadership development, Vall d’Hebron University Hospital, Spain

**Lerina Rungen**, Pharmacy Manager, Lenmed Ethekwini Hospital & Heart Center, South Africa

**Prof Fernando Seoane**, Associate Professor and R&D Coordinator, Karolinska Institute and Karolinska University Hospital, Sweden
Dr Eloisa Soccoro Guarte, Chief Nursing Officer, Saudi German Hospital- Cairo, Egypt
Prof Anupam Sibal, Group Medical Director, Apollo Hospitals Group, India
Ahmed Waheed, Chief HR Officer, Saudi German Health, Egypt

14:00 – 14:30  
**Coffee break, exhibition and poster display**
*Exhibition Area & Business Lounge*
During the break, visit the exhibition area or the posters.

14:00 – 15:15  
**UK and the world: Embedding One Health opportunities together’ - Roundtable discussion with the UK Department for International Trade (by invitation)** *(Ajman A)*
The United Kingdom (UK) has a key interest in promoting and driving forward the concept of One Health. Examples include fighting AMR with the Fleming Fund, aiming to be the first national health system to reach net zero by 2040 or setting up the UKHSA Centre for Pandemic Preparedness. The UK Department for International Trade will be launching a new brochure – the ‘UK Global innovations: Adopting a One health approach to promote future sustainability’ – that profiles 100+ UK organisations. We want to generate discussions on how the UK can partner with the world. This invite-only roundtable event will explore ideas and insights from other health systems and how we as the UK can partner to help embed the One Health approach, with focus on sustainability.

**PARALLEL SESSIONS**

14:30 – 16:00  
**IHF partners' workshop: Net zero, climate resilient, and sustainable healthcare (by registration)** *(Plenary Hall)*
Climate change impacts human health in different ways, increasing the demand for healthcare services. Ironically, the healthcare sector, itself, is a major emitter of greenhouse gases, which change the climate and adversely affect human health. This workshop will allow attendees to learn and exchange on concrete ways of delivering net zero in a hospital or healthcare setting. The attendees will actively engage in a tabletop exercise led by a Partner of the IHF.

**Chaired by: Dr Jonathan Perlin**, Chief Executive Officer, The Joint Commission

**Facilitators:**

- **Cary Adams**, CEO, Union for International Cancer Control
- **Susanne Andreae**, Head of Health and Healthcare Industry, World Economic Forum
- **Dr Carsten Engel**, CEO, International Society for Quality in Health Care
- **Oliver Groene**, CEO, International Network of Health Promoting Hospitals & Health Services
- **Michelle Hood**, COO, American Hospital Association
- **Otmar Kloiber**, CEO, World Medical Association
Hussain Jafri, Executive Director, World Patients Alliance

Harris Lygidakis, CEO, World Organization of Family Doctors

14:30 – 15:30

Lightning Talks: Effectively managing patients through the system: post-acute care (Dubai C)

Post-acute care is an essential component to delivering on health and well-being. This session will highlight advances taking place across a breadth of countries that are improving post-acute care for a wide range of needs, including Alzheimer’s disease, palliative care, post-partum, and community mental health, as well as addressing operational concerns such as workforce, length of stay, and readmission rates.

Chair ed by: Prof Margarida Eiras, Executive Board Member, Portuguese Association for Hospital Development – APDH

Rui Cortes, Phd(c) of Public Health and Lean Consultant, Lean Health Portugal

Dr Vanessa Pais, MD – Psychiatrist, Centro Hospitalar de Entre Douro e Vouga, EPE, Portugal

Dr Srilekha Palle, Director of Rehabilitation Services, Inova Health System, United States

Marta Pascasio Roura, Rehabilitation Coordinator, Fundación Sanitaria Mollet, Spain

Vanessa Ribeiro, Head of planning and innovation, Administration of the Health System, Portugal

Dr Anna Riera, Deputy General Manager, Ace Alzheimer Center Barcelona, Spain

Gulshan Valiani, Nurse Navigator, Aga Khan University Hospital, Pakistan

14:30 – 15:30

Career pathways and competency acquisition for hospital leaders (Dubai D)

Numerous factors are transforming our healthcare organizations and, in turn, those who manage them are required to cover new roles and accept new responsibilities. Two crucial yet unanswered questions come to mind: which professional profiles best meet the new roles that are emerging in hospitals? And which educational and professional career pathways are coherent with the acquisition of the required competencies?

The International Hospital Federation and ALTEMS (Graduate School of Health Economics and Management, Rome, Italy) started looking into this through an international research project, assessing the career pathways and leadership competencies of hospital Chief Executive Officers. This IHF-hosted session will present the research outcomes and cross-country analysis, including insights from Australia, Brazil, Colombia, Greece, Italy, Jordan and Spain.

Dr Kalthoom Al Blooshi, Director of the Training and Development Center and Chief Innovation Officer, Emirates Health Services, United Arab Emirates
Prof Americo Cicchetti, Professor of Healthcare Management, Catholic Università Cattolica del Sacro Cuore, Italy

Dr Irene Gabutti, Post-doctoral Researcher, Department of Biomedical and Neuromotor Sciences, Alma Mater Studiorum, University of Bologna, Italy

14:30 – 15:30 Lightning Talks: Diagnostics and therapeutics: where the rubber hits the road *(Dubai E&F)*

Diagnostics and therapeutics are the foundation of hospital-based care. This session offers participants a wide variety of case studies in improving clinical care from around the world, tackling challenges including antimicrobial resistance, continuity of care, newborn screening rates, overprescription, service clustering, and the role of accreditation.

Chaired by: Dr Matthew Gettman, Chief Medical Officer, Sheikh Shakhbout Medical City, United Arab Emirates

Dr Hala Abuzeid, Senior consultant intensivist, SehaTawam Hospital, United Arab Emirates

Zayana Al-Brashdi, Pharmacist, Sultanate of Oman- Ministry of Health, Oman

Dr Maryam Al Ali, Family Medicine Consultant/ Clinic Manager, SEHA, United Arab Emirates

Anthony James Almazan, Project Development Officer IV - Program Manager, Mariano Marcos Memorial Hospital and Medical Center, Philippines

Dr Jeffrey Chapman, Chair, Quality & Patient Safety Institute, Cleveland Clinic Abu Dhabi, United Arab Emirates

Dr Saraswathy Battar, Medical Director - Geriatrics and Extended Care, Michael E.DeBakey VA Medical Center, United States

Raja Hazwani Raja Mukhtar, Medical Officer / Hospital Administrator, Institut Kanser Negara, Malaysia

Dr Hanan Ali Obaid, Director - Health Policies & Standards Department, Dubai Health Authority, United Arab Emirates

15:30 – 16:30 Speed Networking *(Business Lounge)*

Meet industry peers, network with fellow healthcare professionals, and create new connections in this one-hour networking activity exclusive for Congress attendees. Limited slots are available, and registration is required.

18:00 – 20:00 IHF Awards Ceremony and Gala Dinner *(Plenary Hall)*

Networking Reception at the Exhibition Area starts at 17:30.
08:30 – 09:00  Networking Coffee & Tea  *(Exhibition Area & Business Lounge)*

09:00 – 10:00  **Plenary Session 3: Net zero in healthcare: how is it possible?** *(Plenary Hall)*

This session will focus on healthcare leadership and sustainability: how to minimise environmental impact; how to build clinical transformation; and how to bring along key stakeholders and communities.

**Chaired by:** [Sonia Roschnik](#), Executive Director, IHF Geneva Sustainability Centre, Switzerland

**Chair:**

- [Dr. Stephanie Allen](#), Global Health & Social Services Leader, Deloitte LLP, Australia
- [Dr. Rod Hochman](#), President & CEO, Providence, United States
- [Bertrand Levrat](#), CEO, University Hospitals of Geneva (HUG), Switzerland

**Session Introduction:** [Dr Tarek A. Dufan](#), Chief Medical Officer and Chief of Radiation Oncology, American Hospital Dubai (AHD)

### PARALLEL SESSIONS

10:10 – 11:10  **Examples of models of care in Portuguese speaking countries** *(Dubai A & B)*

This one-hour panel discussion in Portuguese will be an opportunity to discuss among leaders representing IHF Members in Portuguese speaking countries challenges and opportunities around models of care. Concrete examples and experiences of public, private and social sectors will be presented.

**Chaired by:** [Dr. Esmael Tomas](#), Medical Board Member, Clínica Sagrada Esperança, Angola

**Chair:**

- [Óscar Gaspar](#), President, Associação Portuguesa de Hospitalização Privada (APHP), Portugal
- [Tânia Matos](#), Health Director, Lisbon Santa Casa da Misericórdia, Portugal
- [Rosa Valente Matos](#), Board President, Central Lisbon University Hospital Centre; Former Portuguese Secretary of State for Health, Portugal
- [Andrea Préstes](#), CEO, API; Representative, Brazilian Hospital Federation (FBH), Brazil
Building resilient health systems to advance UHC and ensure health security in the Eastern Mediterranean Region: implications for the hospital sector (Dubai C)

COVID-19 challenged all health systems globally, and those of the Eastern-Mediterranean Region (EMR), highlighting gaps in health systems design and implementation, including the hospital sector. This panel, with a particular focus on the hospital sector, aims to address health systems-specific challenges as stressed by COVID-19; and discuss regional priorities and actions to build resilient health systems for UHC and Health Security in EMR, as described “two sides of the same coin”. Hospitals are microcosms of health systems and have been the backbone of the COVID-19 response globally. Consequently, strengthening hospitals’ resilience, within a holistic approach led by primary health care, rooted in community engagement, improves the capacity of health systems to be prepared for and respond to unforeseen emergencies. Policymakers, hospital CEOs and academics/experts from EMR, will share their views, experiences and lessons learned in developing resilient hospitals and health systems.

Chaired by: Dr. Hamid Ravaghi, Regional Advisor for Hospital Care and Management, WHO Eastern Mediterranean Regional Office

Dr Nabil Achour, Director, MSc Healthcare Management Programme, Anglia Ruskin University, United Kingdom
Dr Abdulrazaq Yusuf Ahmed, Senior Healthcare Manager, Ministry of Health and Human Services, Somalia
H.E Dr Heitham Awadalla, Minister of Health, Sudan
Dr Rana Hajjeh, Director, Programme Management, WHO
Dr Roger Hamoush, CEO, Dahr El Bachek Governmental University Hospital, Lebanon
Dr Awad Mataria, Director, UHC/Health Systems Department, WHO Eastern Mediterranean Regional Office
H.E. Prof Khalid Ait Taleb, Minister of Health and Social Protection, Morocco

The patient: always at the center of all that we do (Dubai D)

This session will explore alternative hospital delivery models for community and homecare. Speakers will share their experiences from the United States, India, Switzerland, and Qatar. Featured presentations will cover how to enhance patient experience while still managing to meet expectations, respond to the new challenges, and deliver safe and cutting-edge clinical care. Attendees will have the opportunity to learn how to plan, launch, and sustain a world-class patient experience programme.

Chaired by: Dr Heitham Hassoun, Vice President & Medical Director, Cedars-Sinai, United States
Alan Dubovsky, Vice President and Chief Patient Experience Officer, Cedars-Sinai, United States

Prof Idris Guessous, Head of the Division of Primary Care Medicine, University Hospitals of Geneva (HUG), Switzerland

Dr Hariprasad Kovelamundi, President of Administration, Apollo Hospitals, India

Bassam Sayad, CEO, Elegancia Healthcare, Qatar

10:10 – 11:10  **IHF Awards Session**  *(Dubai E & F)*

Hear from the Gold winners of the IHF Awards. Discover their projects and programmes and why they stood out as the best from around the globe in health system innovation and excellence.

**Chaired by:**  Dr Robyn Begley, Chief Executive Officer, American Organization for Nursing Leadership (AONL); Chief Nursing Officer, SVP of Workforce at American Hospital Association (AHA), United States

10:10 - 11:10  **Geneva Sustainability Centre: Deep Dive Workshop**  *(by invitation)*

11:20 – 12:20  **Closing Ceremony**  *(Plenary Hall)*

Dr. Ahmed Al-Mandhari, Regional Director of the WHO Eastern Mediterranean Region, will address the attendees to close out three days of learning, exchanging, and connecting.

**Winners of the People’s Choice Awards for Best Posters will also be recognized.**

IHF President Deborah J. Bowen, FACHE, CAE, and Dr Muna Tahlak of Dubai Health Authority (DHA) will provide closing speeches.

**DHA Director General H.E. Awadh Al Kebti** will then hand over the World Hospital Congress to the Portuguese Consortium composed of APDH (Portuguese Association for Hospital Development), APAH (Portuguese Association of Hospital Managers), and APHP (Portuguese Association of Private Hospitals). The Consortium is hosting the World Hospital Congress in Lisbon in 2023.

12:30 – 14:00  **Lunch and Networking**  *(Lunch Area and Exhibition Area)*

13:00  **Hospital visits**  *(Abu Dhabi)*

You can sign-up to join one of the site visits offered to Congress delegates at an additional cost of USD 35. You can book your slot during registration. More information will be available soon.
OUR SERVICE OFFERINGS

HISTOPATHOLOGY AND CYTOLOGY LABS

FULL MENU INCLUDING MOLECULAR TESTS

LAB MANAGEMENT SERVICES

PRIMARY REPORTING AND SECOND OPINIONS

MULTIDISCIPLINARY TEAM SUPPORT

GOVERNMENT SCREENING PROGRAMS

KEY TECHNOLOGIES

DATA DASHBOARDS FOR EFFICIENT OPERATIONS

PROPRIETARY DIGITAL REPORTING PLATFORM

LABORATORY AUTOMATION

BI-DIRECTIONAL SOFTWARE INTEGRATIONS
### Pre-Congress 8 November 2022 Tuesday

<table>
<thead>
<tr>
<th>Time</th>
<th>Dubai A &amp; B</th>
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<tr>
<td>09:00 - 12:00</td>
<td>Geneva Sustainability Centre: CEO Sustainability Masterclass Preview (by invitation)</td>
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<tr>
<td>13:00 - 17:00</td>
<td>Hospital Visits (Dubai)</td>
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<td>14:00 - 16:00</td>
<td>IHF Governing Council meeting (by invitation)</td>
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<td>16:30 - 17:30</td>
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<td>IHF General Assembly (by invitation)</td>
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<td>18:00 - 19:00</td>
<td>Welcome Reception (Exhibition Area)</td>
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<td>20:00 - 21:30</td>
<td>IHF Governing Council Dinner (by invitation)</td>
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### Day One 9 November 2022 Wednesday

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<th>Time</th>
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<td>09:00 - 10:00</td>
<td>Networking Coffee &amp; Tea (Exhibition Area &amp; Business Lounge)</td>
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<td>10:00 - 10:30</td>
<td>Opening Ceremony (Plenary Hall)</td>
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<td>10:30 - 11:00</td>
<td>Keynote Presentation: Sustainability (Plenary Hall)</td>
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<td>11:00 - 12:30</td>
<td>Plenary Session 1: Precision Medicine – the impact for hospitals and health delivery (Plenary Hall)</td>
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<td>12:30 - 13:30</td>
<td>Lunch and Networking (Lunch Area and Exhibition Area)</td>
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<td>13:30 - 14:30</td>
<td>Nursing staff: our heroes - how do we support them?</td>
<td>Enhanced communication strategies: leveraging the lessons</td>
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<td>14:30 - 15:00</td>
<td>Coffee break, exhibition and poster display (Exhibition Area &amp; Business Lounge)</td>
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### IHF Young Executive Leaders Workshop (by invitation)

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<td>09:00 - 10:00</td>
<td>Dubai D</td>
<td>Networking Coffee &amp; Tea (Exhibition Area &amp; Business Lounge)</td>
</tr>
<tr>
<td>10:00 - 10:30</td>
<td>Plenary Hall</td>
<td>Opening Ceremony</td>
</tr>
<tr>
<td>10:30 - 11:00</td>
<td>Plenary Hall</td>
<td>Keynote Presentation: Sustainability (Plenary Hall)</td>
</tr>
<tr>
<td>11:00 - 12:30</td>
<td>Plenary Hall</td>
<td>Plenary Session 1: Precision Medicine – the impact for hospitals and health delivery (Plenary Hall)</td>
</tr>
<tr>
<td>12:30 - 13:30</td>
<td>Exhibition Area &amp; Lunch Area</td>
<td>Lunch and Networking (Lunch Area and Exhibition Area)</td>
</tr>
<tr>
<td>13:30 - 14:30</td>
<td>Dubai D</td>
<td>Nursing staff: our heroes - how do we support them? Enhanced communication strategies: leveraging the lessons Questions and ideas for the future → World-class healthcare: what does it mean and how do we achieve it? Lightning Talks: Environmentally sustainable strategies: doing it now!</td>
</tr>
<tr>
<td>14:30 - 15:00</td>
<td>Exhibition Area &amp; Business Lounge</td>
<td>Coffee break, exhibition and poster display (Exhibition Area &amp; Business Lounge)</td>
</tr>
</tbody>
</table>
## PROGRAMME AT A GLANCE

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>15:00 - 16:00</td>
<td>The power of partnerships to improve care for vulnerable patients</td>
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<tr>
<td></td>
<td>Our people: maintaining wellness in times of epic change</td>
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<tr>
<td>16:10 - 17:10</td>
<td>Environmental sustainability: our challenges and opportunities</td>
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<td></td>
<td>Harnessing technology to create real impact</td>
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<tr>
<td>17:30 - 19:00</td>
<td><strong>International Geneva Reception</strong> (by invitation)</td>
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</table>

### DAY TWO 10 NOVEMBER 2022 THURSDAY

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
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<tbody>
<tr>
<td>07:30 - 08:50</td>
<td><strong>IHF Association Leaders Circle</strong> (Breakfast)</td>
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<tr>
<td>09:00 - 10:30</td>
<td><strong>Plenary Session 2: Healthcare workforce challenges: pipeline, recruitment and retention</strong></td>
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<tr>
<td>10:30 - 11:00</td>
<td>Coffee break, exhibition and poster display (Exhibition Area &amp; Business Lounge)</td>
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<tr>
<td>11:00 - 12:00</td>
<td>IHF Young Executive Leaders Session: The future of healthcare management (11:00 - 12:30)</td>
<td>Dubai A &amp; B</td>
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<tr>
<td></td>
<td>Resilience in times of the COVID-19 pandemic</td>
<td>Dubai C</td>
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<tr>
<td>12:00 - 13:00</td>
<td><strong>Lunch and Networking</strong> (Lunch Area and Exhibition Area)</td>
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<tr>
<td>13:00 - 14:00</td>
<td>Africa Rising – Effective, sustainable actions and strategies for strengthening health systems</td>
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<td></td>
<td>How the pandemic will shape our future</td>
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<tr>
<td>14:00 - 14:30</td>
<td>Coffee break, exhibition and poster display (Exhibition Area &amp; Business Lounge)</td>
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<tr>
<td>14:30 - 15:30</td>
<td>IHF partners’ workshop: Net zero, climate resilient and sustainable healthcare <strong>(Plenary Hall)</strong> (14:30–16:00)</td>
<td>Dubai A &amp; B</td>
</tr>
<tr>
<td></td>
<td>Lightning Talks: Effectively managing patients through the system: post-acute care</td>
<td>Dubai C</td>
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<tr>
<td>15:30 - 16:30</td>
<td><strong>Speed Networking</strong> (Business Lounge)</td>
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<tr>
<td>18:00 - 20:00</td>
<td><strong>IHF Awards Ceremony and Gala Dinner</strong> <strong>(Plenary Hall)</strong></td>
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<td>Our people: maintaining wellness in times of epic change</td>
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<td></td>
<td>Short Paper Presentations: Hospitals leading toward a sustainable future</td>
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<td>IHF TeleHealth SIG Session: Investing in ‘clicks’ over ‘bricks’: what is the potential of hybrid critical care delivery?</td>
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<td>Lightning Talks: Pediatric strategies to improve care for our “littlest patients”</td>
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<tr>
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<td>Environmental sustainability: our challenges and opportunities</td>
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<td>Lightning Talks: Ongoing learnings from the pandemic: optimizing the experiences</td>
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<td>Short Paper Presentations: Cultivating resilient clinicians and communities</td>
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<tr>
<td></td>
<td>Lightning Talks: Developments in cardiovascular care and chronic conditions</td>
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<tr>
<td>17:30 - 19:00</td>
<td>International Geneva Reception (by invitation)</td>
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<td>IHF Big Data SIG Session: How can hospitals and healthcare systems use big data to improve health inequalities?</td>
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<td></td>
<td>Shaping a sustainable future for the healthcare sector</td>
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<tr>
<td>12:00 - 13:00</td>
<td>Lunch and Networking (Lunch Area and Exhibition Area)</td>
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<tr>
<td></td>
<td>IHF Women in Leadership Forum Lunch / workshop (by invitation, 12:00-13:30)</td>
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<tr>
<td>13:00 - 14:00</td>
<td>Africa Rising – Effective, sustainable actions and strategies for strengthening health systems</td>
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<td>How the pandemic will shape our future</td>
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<td>Lightning Talks: Digital Health and AI: can’t live with them, can’t live without them</td>
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<td>Lightning Talks: Healthcare staff: our true asset - how do we keep them?</td>
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<td>IHF partners’ workshop: Net zero, climate resilient and sustainable healthcare (Plenary Hall) (14:30–16:00)</td>
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<tr>
<td></td>
<td>Lightning Talks: Effectively managing patients through the system: post-acute care</td>
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<td>IHF Session: Career pathways and competency acquisition for hospital leaders</td>
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<tr>
<td></td>
<td>Lightning Talks: Diagnostics and therapeutics: where the rubber hits the road</td>
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</tbody>
</table>
## PROGRAMME AT A GLANCE

### DAY THREE  11 NOVEMBER 2022  FRIDAY

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:30 - 09:00</td>
<td>Networking Coffee &amp; Tea  <em>(Exhibition Area &amp; Business Lounge)</em></td>
<td>Dubai A &amp; B</td>
</tr>
<tr>
<td>09:00 - 10:00</td>
<td>Plenary Session 3: Net zero healthcare: what is the role of leadership?  <em>(Plenary Hall)</em></td>
<td>Dubai C, Dubai C</td>
</tr>
<tr>
<td>10:10 - 11:10</td>
<td>Examples of models of care in Portuguese speaking countries</td>
<td>Dubai C</td>
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<tr>
<td></td>
<td>Role of Hospitals in Building Resilient Health Systems to Advance UHC and Ensure Health Security in the Eastern Mediterranean Region</td>
<td>Dubai C</td>
</tr>
<tr>
<td>11:20 - 12:20</td>
<td>Closing Ceremony <em>(Plenary Hall)</em></td>
<td></td>
</tr>
<tr>
<td>12:30 - 13:30</td>
<td>Lunch and Networking <em>(Lunch Area and Exhibition Area)</em></td>
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<tr>
<td>13:00</td>
<td>Hospital Visits <em>(Abu Dhabi)</em></td>
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</tbody>
</table>
45th IHF WORLD HOSPITAL CONGRESS 2022 has been accredited

21 CPD Points by DHA

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SESSION CHAIRS

Amit Thakker
President at the Africa Healthcare Federation
Africa

Anupam Sibal
Group medical Director
Apollo Hospitals Group
India

Asma Al Mannaei
Executive Director of Research and Innovation Centre
Department of Health
United Arab Emirates

Carsten Engel
Chief Executive Officer at International Society for Quality in Health Care (ISQua)
Ireland

Cary Adams
Chief Executive Officer
Union For International Cancer Control
Switzerland

Charles R. Evans
President, International Health Services Group
United States

CJ Bolster
Managing Director
WittKieffer
United States

Claire Clarke
Director of Healthcare Engagement
GS1
United Kingdom

David Levine
Group Senior Vice President, Advanced Analytics & Product Management at Vizient, Inc.,
United States
SESSION CHAIRS

Deborah J. Bowen  
President at the International Hospital Federation, President and CEO at the American College of Healthcare Executives  
United States of America

Ed Percy  
Vice President  
Teladoc Health  
United Kingdom

Edda Weimann  
Professor  
Technical University of Munich  
Germany

Esmael Tomas  
Medical Board Member  
Clinica Sagrada Esperança  
Angola

Florian Trummer  
Chief Operating Officer  
Park Medical Group Health Care Center  
Austria

Hamid Ravaghi  
Regional Adviser for Hospital Care and Management, WHO EMRO  
Egypt

Heitham Hassoun  
Medical Director & Vice President  
Cedars-Sinai International  
United States

HE Hind Al Zaabi  
Executive Director Healthcare Facilities Sector at the Department of Health Abu Dhabi, United Arab Emirates

Joel Roos  
Vice President International Accreditation, Quality Improvement, and Patient Safety, Joint Commission International  
United States
SESSION CHAIRS

John Haupert  
President & CEO 
at Grady Health System  
United States

Jonathan Perlin  
Chief Executive Officer at  
The Joint Commission  
United States

Kean Villarta  
Manager  
Children’s Health System of Texas  
United States

Layla McCay  
Director of Policy 
at NHS Confederation  
United Kingdom

Margarida Eiras  
Board Member, Portuguese Association for Hospital Development (APDH)  
Portugal

Matthew Gettman  
Chief Medical Officer  
Sheikh Shakhbout Medical City  
United Arab Emirates

Omar Najim  
Director of Executive Affairs Office  
at the Department of Health, Abu Dhabi  
United Arab Emirates

Paul Sarnese  
Immediate Past President at  
International Association for Healthcare Security and Safety, Virtua Health Inc  
United States

Richard Gundling  
Senior Vice President, Healthcare Financial Management Association  
United States
SESSION CHAIRS

Salim Hasham
Chief Executive Officer at KKM Healthcare International
Africa

Sonia Roschnik
Executive Director at the IHF Geneva Sustainability Centre
Switzerland

Wright Lassiter
CEO at CommonSpirit Health
United States
SPEAKERS

Abdullatif Saad Alokifi  
Assistant of Director General for GD of Hospital Affairs at Ministry of Health  
Saudi Arabia

Abdulmajeed Alshowair  
Vice President  
Riyadh First Health Cluster  
Saudi Arabia

Abdulrazaq Yusuf Ahmed  
Senior Health Care Manager  
Ministry of Health and Human Services  
Somalia

Abel Mwale  
Chief Medical Officer  
Medical Centre  
Zambia

Aeshah Alsagheir  
Physician  
Ministry of Health  
Saudi Arabia

Ahmed Hamood Al Kharusi  
Assistant Head of Cardiac Catheterization Laboratory, National Heart Centre  
Oman

Ahmed Safwat Elassel  
Deputy Chairman of The National Supreme Committee for Healthcare Standards Development & Update, General Authority For Healthcare Accreditation and Regulation  
Egypt

Ahmed Waheed  
Chief HR Officer  
Saudi German Health  
Egypt

Alan Dubovsky  
Executive at Cedars  
Sinai  
United States
SPEAKERS

Alawi Alsheikh-Ali  
Deputy Director General  
Dubai Health Authority  
United Arab Emirates

Americo Cicchett  
Director, ALTEMS  
Italy

Ana Cristina Martins  
Nephrology Resident, Hospital de Santa Cruz, Centro Hospitalar de Lisboa Ocidental  
Portugal

Andrea Préstes  
Chief Executive Officer  
Andrea Prestes Institute  
Brazil

Anna Fuster Muñoz  
CSR Manager  
Vic Hospital Consortium  
Spain

Anna Riera  
Deputy General Manager  
Ace Alzheimer Center Barcelona  
Spain

Anneysa Ghosh Kumar  
CEO, Apollo Foundation Total Health  
India

Anthony Armada  
Executive Vice President and Chief Transformation Officer, Generations Healthcare Network  
United States

Anthony James Almazan  
Project Development Officer, Mariano Marcos Memorial Hospital and Medical Center  
Philippines
SPEAKERS

Aparna Dial
Senior Director Operations and Sustainability, The Ohio State University Wexner Medical Center
United States

Awad Mataria
Director, WHO

Ayesha Abdullah
Acting Chief Academic Officer and Vice President, at Higher Colleges of Technology
United Arab Emirates

Ayesha Al Mahri
Group Chief Nursing Officer
SEHA
United Arab Emirates

Bassam Sayad
Chief Executive Officer
Elegancia Healthcare
Qatar

Bincy Babu Maniamma
Sheikh Shakhbout Medical City, Registered Nurse
United Arab Emirates

Bertrand Levrat
Chief Executive Officer at University Hospitals of Geneva (HUG), Switzerland

Brian Wagers
Associate Chief Medical Officer, Riley Children’s Health at Indiana University Health
United States

Camille Farrando
Project Engineer
Rennes University Hospital Center
France
SPEAKERS

Carlos Varela i Ferro
Operations Manager, Fundació Aspace Catalunya
Spain

Claire Richardson
Associate Director of Business Development & Innovations,
Gloucestershire Hospitals NHS Foundation Trust
United Kingdom

Cláudia Medeiros Borges
Hospital Manager, Administração Central do Sistema de Saúde
Portugal

Claudia Mika
Founder & Chief Executive Officer, Temos International Healthcare Accreditation
Germany

Cynthia Omina Kanda
Chief Medical Officer
MP Shah Hospital
Kenya

Dina El-Maghraby
Technical Office Manager, Saudi German Hospitals
Egypt

Ehab Al-Atassi
CEO, National Casemix Center of Excellence
Saudi Arabia

Ekaterine Kavtaradze
Deputy Director for Operational Excellence,
Evex Medical Corporation
Georgia

Elena Puigdevall i Grau
General Director, Fundació Aspace Catalunya
Spain
SPEAKERS

Eloisa Socorro Guarte
Chief Nursing Officer,
Saudi German Hospital- Cairo
Egypt

Emily Joy Acosta-Gacad
Executive Director of Human
Resource, Engineering and
Maintenance, Marketing,
General Services
Philippines

Esther Calbo
Medical Director and Head of the
Infectious Diseases Unit,
Hospital Universitari Mútua Terrassa
Spain

Fernando Seoane
Pharmacy Manager, Lenmed
Ethekwini Hospital & Heart Center
South Africa

Francesc Garcia Cuyas
Deputy Medical Director/Chief of
Digital Transformation, Hospital
Sant Joan de Déu de Barcelona
Spain

Frédéric Rimattei
Deputy General Director,
Rennes University Hospital Center
France

Gaurav Loria
President/Group Chief Quality
Officer & Head Operations Vice,
Apollo Hospitals
India

Giorgio Cometto
Unit Head, Health Workforce
at the World Health Organization

Gulshan Valiani
Nurse Navigator
Aga Khan University Hospital
Pakistan
SPEAKERS

Hala Abuzeid
Senior Consultant
Seha Tawam Hospital
United Arab Emirates

Hanan Ali Obaid
Director
Dubai Health Authority
United Arab Emirates

Hanny Handjaja
Ronosulistyo
Head of Foreign Affairs at Indonesia
Hospital Association (PERSI),
Indonesia

Hariprasad Kovelamudi
President of Administration
Apollo Hospitals
India

Henriette Neumeyer
Vice-Chair of the Board at German
Hospital Federation (DKGEV)
Germany

Hesham Abdelghaffar
Adjunct Professor
American University
Egypt

Hwee Sin Chong
Executive Director of Queensland
Rural Medical Service, Darling Downs
Health, Queensland Health
Australia

Ibtisam Al-Siyabi
Clinical Nurse Educator
Royal Hospital
Oman

Idris Guessous
Head of the Division of
Primary Care Medicine,
University Hospitals of Geneva
Switzerland
SPEAKERS

Irene Gabutti  
Post-doctoral Researcher  
University of Bologna  
Italy

J. Antônio Cirino  
Chief Compliance Officer, Agir  
Brazil

James Deiparine  
Proprietor and Medical Director,  
Deiparine Community Hospital  
Philippines

Jeffrey Chapman  
Chair, Cleveland Clinic  
United Arab Emirates

Jennifer Fang  
Medical Director,  
Teleneonatology, Mayo Clinic  
United States

Jessica Palomo  
Psychologist & Coach,  
Vall d’Hebron University Hospital  
Spain

Jiban Khuntia  
Director of Health Administration  
Research Consortium and  
Associate Professor,  
University of Colorado Denver  
United States

Joanna Siudek  
Medical Engineer / Specialist of  
New Technologies Implementation,  
Neohospital sp. z o.o. ONE sp. Kom  
Poland

John Brownstein  
Chief Innovation Officer,  
Boston Children’s Hospital  
United States
SPEAKERS

Joonseok Lim
Chief Intelligence Officer
Yonsei University Health System
Republic of Korea

Jorge Guzman
Chief Executive Officer
at Cleveland Clinic Abu Dhabi
United Arab Emirates

Josep Rull Andreu
Director
Fundació Mutua Terrassa
Spain

Juan Jose Garcia-Garcia
Medical Director and Head of the Infectious Diseases Unit, Hospital Universitari Mutua Terrassa
Spain

Julie Cerese
Group Senior Vice President, Vizient
United States

Kalthoom Al Blooshi
Director of the Training and Development Center and Chief Innovation Officer, Emirates Health Services
United Arab Emirates

Karyl Kopaskie
Principal
Vizient
United States

Katerina Tarasova
Executive Director
Accreditation Canada
Canada

Kevin Garrod
Anchor Programme Manager at Mid & South Essex, NHS Foundation Trust
United Kingdom
SPEAKERS

Khaled Sultan  
Senior Systems Analyst  
Dubai Health Authority  
United Arab Emirates

Khalid Ait Taleb  
Professor, Minister of Health and Social Protection  
Morocco

Kiyomi Hiraoka  
Manager of Medical Information Management Office, National Hospital Organization Himeji Medical Center  
Japan

Kola Oni  
Co-Founder and Chief Operating Officer, AfyA Care  
Nigeria

Laila Al Rahbi  
Ward Nurse  
National Heart Center  
Oman

Leslee Thompson  
Chief Executive Officer, Accreditation Canada and Health Standards Organization  
Canada

Loïc Mondoloni  
Director General  
Hospital of Martigues  
France

Lucy Clements  
Health Integration Policy Lead, NHS Surrey Heartlands Integrated Care System  
United Kingdom

Lynda Decker  
Chief Executive Officer  
Healthcare Federation  
Ghana
SPEAKERS

Maria D. Navarro  
Physician, Sant Joan de Deu Children’s Hospital  
Spain

Maria Manuel Salazar  
Director of the Information Systems Service, Porto University Hospital Centre  
Portugal

Marta Linares Chamorro  
Head of Clinical Psychology and Neuropsychology Department, Hospital d'Olot i Comarcal de la Garrotxa Foundation  
Spain

Marta Pascasio Roura  
Rehabilitation Coordinator, Fundación Sanitaria Mollet  
Spain

Maryam Al Ali  
Family Medicine Consultant, SEHA  
United Arab Emirates

Maryam Alblooshi  
Director of Nursing, Dubai Academic Health Corporation  
United Arab Emirates

Mega Febrianora  
Chief Executive Officer, Paramarta Cardiovascular Hospital  
Indonesia

Michael Ryan  
Chief Administrative Officer, Sheikh Shakhbout Medical City  
United Arab Emirates

Min Yen Wu  
Algorithm Engineer, China Medical University Hospital  
Taiwan
SPEAKERS

Mohamed Hatem Azzam
Director, Ministry of Health
Saudi Arabia

Mohamed Magdy Abbas
Consultant and Head of Cardiac EP unit, EHS Alqassimi Hospital
United Arab Emirates

Mona Gohary
Academic Affairs Head
Saudi German Hospital-Cairo
Egypt

Moustafa Abdelwahab
Quality Manager
Sheikh Khalifa Medical City
United Arab Emirates

Mukabalisa Peace
Medical Director and Chief Operating Officer, Dream Medical Center Hospital (DMCH)
Rwanda

Nabil Akhour
Director, Anglia Ruskin University
United Kingdom

Nabil Al Lawati
Senior Consultant, Respiratory and Sleep Physician and Director, COVID-19 Field Hospital, Ministry of Health
Oman

Nahed Monsef
Director & Governance of Strategy
Dubai Health Authority
United Arab Emirates

Nauman Jan
Cluster Director- Strategy & Business Planning, Elegancia Healthcare
Qatar
SPEAKERS

Pascale Anglade
Medical Director, Cleveland Clinic
United Arab Emirates

Patrícia Couceiro
Innovation Project Manager at
Centro Hospitalar e
Universitário de Coimbra
Portugal

Patricia Garcia-Cañadilla
Data Scientist and Postdoctoral
Researcher, Hospital Sant Joan de
Déu de Barcelona
Spain

Pinar Guven Uslu
Associate Professor
University of East Anglia
United Kingdom

Preetha Reddy
Vice Chairperson
Apollo Hospitals
India

Pritindra Kaur
Lead Apollo Quality Program and
Regional Head Quality,
Apollo Hospitals
India

Raed Negm
Safety Manager
Saudi German Hospital
Egypt

Raja Hazwani Raja
Mukhtar
Medical Officer
Institut Kanser Negara
Malaysia

Rana Hajjeh
Director, World Health Organization
SPEAKERS

Reuben Okioma
Deputy Director Medical Services and Research, Critical Care Specialist, The Nairobi Hospital
Kenya

Rica Lacey
Director, Indigenous Health, Darling Downs Health
Australia

Richard Stubbs
Chief Executive Officer, Yorkshire & Humber Academic Health Science Network
United States

Robert L Mayock
Payer Relations Consultant
M3 Information
United States

Rod Hochman
President & CEO at Providence Unites States of America

Roger Hamoush
CEO, Dahr El Bachek Governmental University Hospital
Lebanon

Rosa Valente Matos
Board President, Central Lisbon University Hospital
Portugal

Rudy Chouvel
Manager, Fédération Hospitalière
France

Rui Cortes
Public Health and Lean Consultant, Lean Health
Portugal
SPEAKERS

Sai Praveen Haranath
Medical Director
Apollo Hospitals
India

Saleh Al Ali
Executive Director, Emergency Preparedness & Response Center,
Department of Health Abu Dhabi
United Arab Emirates

Sami Yousif
Emergency Medicine Consultant,
Healthcare Leadership Academy
Saudi Arabia

Sandi Deans
NHS England and NHS Improvement, Scientific and Laboratory Deputy Director
United Kingdom

Sandrine Boucher
Medical Strategy and Performance Director, Unicancer
France

Saraswathy Battar
Medical Director, Michael E. DeBakey VA Medical Center
United States

Sawsan Abdel-Razig
Chief Academic Officer
Cleveland Clinic
United Arab Emirates

Sergi Navarro Vilarrubí
Chief of Pediatric Palliative Care Chronic Complex Children
Hospital Sant Joan de Déu
Spain

Shai Efrati
Head of Medical Advisory Board,
AVIV Scientific
Israel
SPEAKERS

Shaleta Dunn
Vice President, Vizient
United States

Sílvia Moreira da Silva
Director, Hospital de Cascais
Portugal

Sisawo Konteh
Chief Executive Officer, ga Khan Hospital Dar es Salaam
Tanzania

Somaya AlNuaimi
Pediatrician Specialist
Emirates Health Services
United Arab Emirates

Sophie Beaupère
CEO, Unicancer
France

Srilekha Palle
Director, Inova Health System
United States

Stephanie Allen
Global Health & Social Services Leader at Deloitte LLP
Australia

Sumaya Mohamed
President & Director
Emirates Health Services
United Arab Emirates

Tânia Matos
Health Director, Lisbon Santa Casa da Misericórdia
Portugal
SPEAKERS

Taylor Johansen
Director and Department Head,
Children’s Hospital of Eastern Ontario
Canada

Toseef Din
Chief Executive Officer
MP Shah Hospital
Kenya

Turki Asiri
Chief Executive Officer,
Khamis Mushayt Maternity and Children Hospital
Saudi Arabia

Umaima Al-Raisi
Head of Department
The National Heart Center
Oman

Urszula Szybowicz
COO
Polish Hospital Federation (PFSZ)
Poland

Vanessa Pais
Psychiatrist, Centro Hospitalar de Entre Douro e Vouga, EPE
Portugal

Vanessa Ribeiro
Head of Planning and Innovation,
Administration of the Health System
Portugal

Violette Mubarak
General Director,
The Jerusalem Princess Basma Centre for Children with Disability
Palestine

Walt Vernon
Chief Executive Officer
Mazzetti/ Sextant Foundation
United States
SPEAKERS

Wang-Jun Lee
Chairman
Myongji Medical Foundation
Republic of Korea

Yohei Otaka
Professor and Chairman,
Department of Rehabilitation Medicine, Fujita Health University
Japan

Yun Chen Ko
Doctor, Taipei City Hospital
Yangming Branch
Taiwan

Zayana Al-Brashdi
Pharmacist
Ministry Of Health Oman
Oman

Zhi-Yuan Shi
Director of Infection Control Center,
Taichung Veterans General Hospital
Taiwan
Harnessing innovations in robotics

How might you advance the delivery and quality of care? Intuitive sees tremendous potential to harness innovations in robotics, artificial intelligence (AI), machine learning (ML), and advanced visualizations to address challenges facing surgeons, care teams, and the institutions where they practice.

Learn how innovations available from Intuitive today, and inflight for the future, have the potential to help drive meaningful change in minimally invasive surgery.
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More than 10 million procedures have been performed with da Vinci® systems in collaboration with surgeons, care teams, and hospitals with the goal to help consistently deliver better, more predictable outcomes across the continuum of care.

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Read the article to learn more about:
- Advanced visualization
- Integrated intelligence
- New technology
- Evolving and advancing standards of care

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For important safety information, please refer to intuitive.com/safety. For a product’s intended use and/or indications for use, risks, full cautions and warnings, please refer to the associated User Manual(s).

Da Vinci Xi/X system precaution statement
The demonstration of safety and effectiveness for the representative specific procedures did not include evaluation of outcomes related to the treatment of cancer (overall survival, disease-free survival, local recurrence) or treatment of the patient’s underlying disease/condition.

Device usage in all surgical procedures should be guided by the clinical judgment of an adequately trained surgeon.

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## POSTERS

The posters are displayed at the exhibition area. Those marked with an asterisk (*) are available for viewing on the mobile app.

### IMPROVEMENTS IN DELIVERY OF CARE

| A-1 | A Longitudinal Study on Upper-limp Telerehabilitation Based on Gamified and Personalised Interventions  
Joana Pinto, CEO & Co-founder, Clynx, Portugal |
| A-2 | A patient-focused approach for the surgical treatment of cervical and endometrial cancer  
Prof Magdalena Bizoń, Director, Neohospital Cracow, Poland |
| A-3 | Adopting innovation to deliver health care for the elderly in Dubai  
Dr Mohammed Naveed, Consultant Geneticist, Fujairah Hospital, Emirates Health Services, United Arab Emirates |
| A-4 | Adoption of a new digital healthcare model in people living with HIV adoption  
Anna de Dios, Pharmacists, Hospital de la Santa Creu i Sant Pau, Spain |
| A-5 | Advanced analytics-driven diabetes management program: Using prescriptive analytics to reduce burden of disease on hospitals  
Dr Sara Al Shaya, Director, Director, Data and Statistics Department, Emirates Health Services, United Arab Emirates |
| A-6 | An integrated approach towards delivery of care as a response to pandemic, Hatta Hospital, DHA, United Arab Emirates  
Dr Mouza Saif Al Badwawi, Consultant and Director of Specialized Departments, Dubai Health Authority, United Arab Emirates |
| A-7 | Application of an Advanced Nurse-aid Robot for Dementia Care in Geriatric wards  
Ka Cheung Yeung, Registered Nurse, Hospital Authority, Hong Kong |
| A-8 | Application of clinical decision support system to improve pain management during COVID-19 pandemic  
Jia-Jyun Yao, Resident doctor of department of Anesthesiology, Taichung Veterans General Hospital, Taiwan |
| A-9 | Anxiety, stress and depression levels among COVID-19 patients in home quarantine versus facility quarantine in Dubai, United Arab Emirates  
Dr Dalia Zuhdy, SSR Family Medicine, Dubai Health Authority, United Arab Emirates |
| A-10 | Association between disease severity and quality of life of Psoriasis patients in a Philippine Government Hospital: A Retrospective cross-sectional study  
Dr Arbie Sofia Merilleno, Physician, Rizal Medical Center, Philippines |
| A-11 | Association of water intake and hydration status with risk of kidney stone formation based on NHANES 2009–2012 cycles  
Sheng Hsuan Chen, Algorithm Engineer, China Medical University Hospital, Taiwan |
| A-12 | Behavioral insight into non-compliance with appointments amongst patients attending a tertiary Hospital care hospital in the United Arab Emirates  
Ahmed Al Khadeim, Hospital Director, Fujairah Hospital, United Arab Emirates |
<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Speaker/Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>A-13</td>
<td>Better Care Using a Disruptive Artificial Intelligence Tool</td>
<td>Renato Magalhães, Director of the Information and Communication Systems Management Service, Instituto Português Oncologia do Porto Francisco Gentil, EPE (IPO Porto), Portugal</td>
</tr>
<tr>
<td>A-14</td>
<td>Building an accountable care unit</td>
<td>Dr Deanne Kashiwagi, Deputy CMO, Sheikh Shakhbout Medical City, United Arab Emirates</td>
</tr>
<tr>
<td>A-15</td>
<td>Changes in home-based hospice and palliative care program due to COVID-19 Pandemic</td>
<td>Jheng-Ling Li, Hospice home-care Nurse, Taipei Medical University Hospital, Taiwan</td>
</tr>
<tr>
<td>A-16</td>
<td>COVID-19 and CHUC: always look at the glass half full</td>
<td>Dr Ines Ferreira, Innovation Project Manager, Centro Hospitalar e Universitário de Coimbra, Portugal</td>
</tr>
<tr>
<td>A-17</td>
<td>COVID 19 – An opportunity for Evolution and Development</td>
<td>Dr Ana Maia Gomes Canhola, Head of Emergency Department, Entre Douro e Vouga Hospitalary Center EPE (CHEDV), Portugal</td>
</tr>
<tr>
<td>A-18</td>
<td>COVID-19 in Mental Health Unit: an opportunity for change</td>
<td>Olga Álvarez Llorca, Deputy Nurse Director, Fundació Gestió Sanitària Hospital de la Santa Creu i Sant Pau, Spain</td>
</tr>
<tr>
<td>A-19</td>
<td>Decentralization of Hospital Services to Mitigate Impact of Covid 19 on Lorma Medical Center Operations</td>
<td>Dr Mario Bautista, Medical Director, Lorma Medical Center, Philippines</td>
</tr>
<tr>
<td>A-20</td>
<td>Differences in Hospital Emergency Visits and Emergency Admission Rates across Four COVID-19 Waves in a Community Health System</td>
<td>Dr Wen-Ta Chiu, Co-CEO, AHMC Healthcare, United States</td>
</tr>
<tr>
<td>A-21</td>
<td>Digital Bridge *</td>
<td>Mohamed Abdelaziz, Learning &amp; Development Senior Specialist, Saudi German Hospital Cairo, Egypt</td>
</tr>
<tr>
<td>A-22</td>
<td>Digital tools to implement a large-scale infrastructure project in a public health imaging diagnostic provider</td>
<td>Yolanda del Castillo, Technical Project Manager, Institut de Diagnòstic per la Imatge, Spain</td>
</tr>
<tr>
<td>A-23</td>
<td>Do Not Resuscitate Decision: Practicing A New Law in a Tertiary Hospital in Alain, United Arab Emirates</td>
<td>Mehad Araki, Registered Nurse – Charge Nurse, Tawam Hospital, United Arab Emirates</td>
</tr>
<tr>
<td>A-24</td>
<td>Feasibility of introducing Blockchain technology in the healthcare system of United Arab Emirates</td>
<td>Sarah Zayed, Quality Executive, Fujairah Hospital, United Arab Emirates</td>
</tr>
<tr>
<td>A-25</td>
<td>From emphasis on disease to emphasis on human</td>
<td>Dr Ibthisam Abdu, Doctor, Dubai Health Authority, United Arab Emirates</td>
</tr>
<tr>
<td>A-26</td>
<td>From F2F to Home-to-Home neuropsychological evaluation: transforming services using digital technology, an innovative way assuring quality and accessibility to healthcare</td>
<td>Dr Anna Riera, Deputy General Manager, Ace Alzheimer Center Barcelona, Spain</td>
</tr>
<tr>
<td>ID</td>
<td>Title</td>
<td>Author</td>
</tr>
<tr>
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<td>----------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>A-27</td>
<td>Harnessing the technology to optimize the patient discharge process performance *</td>
<td>Dr Aya Haikal, Technical Office Manager for the Hospital Director, Saudi German Hospital, Egypt</td>
</tr>
<tr>
<td>A-28</td>
<td>Impact of the COVID-19 pandemic on in-hospital mortality of patients without COVID</td>
<td>Dr Natalia Allué, Head of Clinical Documentation, Fundació Sanitària Mollet, Spain</td>
</tr>
<tr>
<td>A-29</td>
<td>Implementation of a new model of medication delivery and clinical pharmacy follow-up in a tertiary hospital *</td>
<td>Neus Pages, Pharmacist, Hospital de la Santa Creu i Sant Pau, Spain</td>
</tr>
<tr>
<td>A-30</td>
<td>Improved efficiency in the delivery of care to children with Down Syndrome through electronic care module</td>
<td>Dr Mohammed Naveed, Consultant Geneticist, Fujairah Hospital, Emirates Health Services, United Arab Emirates</td>
</tr>
<tr>
<td>A-31</td>
<td>Improvements of radiographer examination training procedures during the COVID-19 pandemic *</td>
<td>Kuan-Yu Lin, Radiologist, Keelung Hospital of the Ministry of Health and Welfare, Taiwan</td>
</tr>
<tr>
<td>A-32</td>
<td>Improving Covid Units with Lean Healthcare</td>
<td>Ya Fang Wu, Leader, Dalin Tzu Chi Hospital, Taiwan</td>
</tr>
<tr>
<td>A-33</td>
<td>Improving patient safety by implementing an electronic system for medical orders enhanced with barcode scanning</td>
<td>Dr Anna Gawronska, Expert in healthcare logistics, Lukasiewicz Research Network – Poznan Institute of Technology, Poland</td>
</tr>
<tr>
<td>A-34</td>
<td>Influence of Authentic Leadership on Sustainable Healthcare Delivery in Tertiary Hospital in East Africa – M.P. Shah Hospital Nairobi, Kenya</td>
<td>Dr Joan Osoro, Chief Operations Officer, MP Shah Hospital, Kenya</td>
</tr>
<tr>
<td>A-35</td>
<td>Innovation in healthcare integration in Catalonia: from ideas to implementation</td>
<td>Carles Oliete, Project Manager, La Unió, Spain</td>
</tr>
<tr>
<td>A-36</td>
<td>Leveraging National Data to drive practice change</td>
<td>Dr David Marshall, Senior Vice President &amp; Chief Nursing Executive, Cedars-Sinai, United States</td>
</tr>
<tr>
<td>A-38</td>
<td>Managing Dental Unit Waterlines, A Quality Improvement Program in a Tertiary Care Hospital</td>
<td>Dr Fahad Umer, Assistant Professor, Aga Khan University Hospital, Pakistan</td>
</tr>
<tr>
<td>A-39</td>
<td>Managing Outbreak of MDRA in NICU of Ibi Hospital – A Success Story</td>
<td>Dr Vinod Arora, Head of Infection Control, Ibi Hospital, Ministry of Health, Oman</td>
</tr>
<tr>
<td>A-40</td>
<td>MyHealth App for my health *</td>
<td>Benny Ku, Health Informatician, Hospital Authority, Hong Kong</td>
</tr>
<tr>
<td>A-41</td>
<td>Optimizing Ambulatory Surgical Care in Dubai: Regulations, Monitoring and Beyond</td>
<td>Dr Latifa Alrustamani, Head of Monitoring and Evaluation section, Dubai Health Authority, United Arab Emirates</td>
</tr>
<tr>
<td>A-42</td>
<td>Outcomes of a “DYNAMIC” Change Management Strategy in a Community Health System During a Pandemic</td>
<td>Ellie Tsang, Project Manager, AHMC Healthcare, United States</td>
</tr>
</tbody>
</table>
| A-43 | Reduction of returned excess medication to the National Heart Center  
Dr Mohammed Osman, Clinical pharmacist, Ministry of health – Royal hospital-National, Heart Center, Oman |
| A-44 | Performance and efficiency improvements with a semi-automated drug-dispensing system  
Patricia Dominguez Tordera, Pharmacist, Fundació Sanitària Mollet, Spain |
| A-45 | Point-of-care 3D planning unit: Impact in the improvement of care delivery and surgical performance - present and future perspectives  
Arnau Valls-Esteve, Engineer, Hospital Sant Joan de Déu Patricia Dominguez Tordera, Spain |
| A-46 | Prioritization of the treatment of the Oncological patient in a pandemic period--transforming adversity into opportunities  
Dr Manuela Machado, Medical Oncologist, Centro Hospitalar Entre Douro e Vouga, Portugal |
| A-47 | Realization of Sustainability of Medical Care and Business Improvement by Optimizing The Performance of Bed Management Using Digital Technology  
Rie Misawa, Section Chief, National Hospital Organization Shinshu Ueda Medical Center, Japan |
| A-48 | Reimagining care: Using lessons learned during the pandemic to improve workforce resilience  
Dr Nicole Grubling, Vice President Member Networks, Vizient, United States |
| A-49 | Reinforcement of a digital health strategy in a tertiary Hospital: an implementation journey *  
Dr Mar Gomis-Pastor, Director of the Digital Health Unit and Transplant Clinical Pharmacist, Hospital de la Santa Creu i Sant Pau, Spain |
| A-50 | Remote Control *  
Dr Ahmed Abo Elghar, Senior Organizational Development Specialist, Saudi German Hospital Cairo, Egypt |
| A-51 | Role of Non-governmental organizations (NGOs) in supporting the healthcare workforce (HCWs) –the case of Mersal foundation’s campaign to support HCWs  
Heba Rashed, Founder and CEO, Mersal Foundation, Egypt |
| A-52 | Standard of care in a Hospital setting: how COVID-19 changed digital health transformation and telehealth integration  
Dr Vasco Miranda, Telehealth Promotor, Centro Hospitalar Universitario do Porto, Portugal |
| A-53 | Telehealth: Back to the future IV  
Dr Khulood Alsayegh, Head of Clinical Standards and Guidelines, Dubai Health Authority, United Arab Emirates |
| A-54 | Telepsychiatry in COVID-19 pandemic – provision of mental health services for persons in custody in Hong Kong *  
Dr Bonnie Wei Man Siu, Chief of Service and Consultant, Department of Forensic Psychiatry, Hospital Authority, Castle Peak Hospital, Hong Kong |
| A-55 | Teleworking models evolution in medical imaging due to COVID19 pandemic in a public health imaging diagnostic provider: different approaches.  
Mario Rabassed, Information technology director, Image Diagnostic Institute, Spain |
| A-56 | The day after surprise: Impact of gaming and humanization intervention on the pediatric HSCT *  
Victoria Molinillo Ponce, Sant Joan de Deu Hospital Barcelona, Spain |
| A-57 | The impact of physical and rehabilitation medicine in the context of COVID-19: The importance of continuum care reorganization  
Dr Catarina Aguiar Branco, Medical Doctor Head of Physical and Rehabilitation Medicine Service, Centro Hospitalar Entre Douro e Vouga, Portugal |
| A-58 | The role of digital technology in tackling health inequalities within underserved populations  
Richard Stubbs, Chief Executive Officer, Yorkshire & Humber Academic Health Science Network, United Kingdom |
| A-59 | Transforming regular diabetic care clinic to one-stop-shop with multidisciplinary care in community hospital which led to better compliance  
Dr Abdalla Mousa AlBlooshi, Medical Director, Emirates Health Services, United Arab Emirates |
| A-60 | Trends in the use of controlled narcotic drugs during the COVID-19 pandemic *  
Yi-Ju Chen, Pharmacist, Department of Pharmacy, Keelung Hospital of the Ministry of Health and Welfare, Taiwan |
| A-61 | Trigging for covid 19 symptom among in patient at royal hospital (National Heart Center)  
Salama Al-Manji, Acting ward nurse, Royal hospital (National Heart Center), Oman |
| A-62 | Turcanu Child Dependence Scoring“ Innovative tool for clinical risk prevention in pediatric care-TCD Scoring  
Daniela Nicolau, Director of Care, Emergency Clinical Hospital for Children “Louis Turcanu” Timisoara, Romania |
| A-63 | Use of the mobile phone application WhatsApp in reducing unscheduled adult cardiology outpatient attendance for monthly re-prescription  
Dr Amir Al Aamri, Cardiologist, National Heart Centre, Oman |
| A-64 | Using diversified and informative health care educational tools improves the self-care capability of peritoneal dialysis patients at home  
Chia-Lin Liu, Nurse, Buddhist Dalin Tzu Chi Hospital, Taiwan |
| A-65 | Utilization of Sotrovimab at the Primary Health Care Clinics at the Dubai Health Authority from June 2021 to December 2021  
Dr Ayesha Almheiri, Specialist Registrar Family Medicine, Dubai Health Authority, United Arab Emirates |
| A-66 | Utilization of Telehealth Services during COVID-19 in Dubai Health Authority: An Observation Cross-Sectional Study  
Noora Almulla, Senior Administrator, Dubai Health Authority, United Arab Emirates |
| A-67 | Overall Lead time reduction in COVID PCR and Rapid Antigen testing  
Yoke Chun Lee, Consultant, Dalin Tzu Chi Hospital, Taiwan |
| A-68 | Systematizing care at distance: Expert recommendations to remote nursing consultations in Portugal.  
Ricardo Correia de Matos, President, Secção Regional do Centro da Ordem dos Enfermeiros, Portugal |
## THE PEOPLE AGENDA

| B-1 | A new era for patient safety and healthcare quality: Monitoring safety culture in Portuguese hospitals 2014-2020  
Ana Tito Lívio Santos, Project manager, Portuguese Association of Hospital Development |
| B-2 | A people-centered strategy of call-back for management of high-risk COVID 19 cases and effectively reducing mortality: Case study of Hatta Hospital, UAE  
Dr Amer Albawab, Senior specialist registrar, Dubai Health Authority, United Arab Emirates |
| B-3 | An effort to improve the contrast agent safety in a Taiwan medical center  
Ming-Chuan Sung, Pharmacist Taichung Veterans General Hospital, Taiwan |
| B-4 | Antimicrobial Stewardship Program – Powered by Electronic Antimicrobial Stewardship Tracking Tool (EASTT)  
Dr Zaher Al Salmi, Consultant Pharmacists, Royal Hospital Oman |
| B-5 | Assessing English Language and Clinical Communication Skills in International Medical Graduates: Opportunities and Challenges  
Dr Brigita Seguis, Senior Researcher Manager, Cambridge University, United Kingdom |
| B-6 | Athena advisory team program for nurses’ education as part of the Joint Commission International survey at a Greek private hospital  
Konstantina Manolopoulou, Deputy Head Nurse, Clinical Education Department, Henry Dunant Hospital Center, Greece |
| B-7 | Beyond care to caring ... An improvement project in Emergency Department - Saudi German Hospital Madinah  
Hajer Jrad, Performance Improvement Specialist, Saudi German Hospital Madinah, Saudi Arabia |
| B-8 | Challenges and impact of COVID-19 pandemic: Health workforce perspectives  
Sara Rozman, Advisor to the HOPE/IHF Office Portugal, Portuguese Association of Hospital Development |
| B-9 | Challenges Associated with Medical Travel for Cancer Patients in the Arab World: A Systematic Review  
Dr Amal Juma Al Balushi, Science Educator and Nursing Faculty, Oman College of Health Sciences- Muscat, Sultanate of Oman |
| B-10 | Chemical Work Environment Measurement (WEM) in Ensuring Workers Wellbeing  
Jerick de Joya, Occupational Safety & Health Officer, Makati Medical Center, Philippines |
| B-11 | Clinical health personnel resilience from managing COVID-19 pandemic in Putrajaya Healthcare Institutions  
Dr Ahmad Khairi Zazali, Medical Officer / Hospital Administrator, Hospital Putrajaya, Malaysia |
| B-12 | Deescalation, mitigating physical violence & rapid reporting: How wearable devices can bring peace of mind to frontline workers  
Ali Jabby, Chief Executive Officer, Kwema Inc., United States |
| B-13 | Development of Nursing Research Mentorship Program at Royal Hospital  
Mudhar Al Adawi, Nurse researcher, MOH Royal Hospital, Oman |
<table>
<thead>
<tr>
<th></th>
<th>Title</th>
<th>Authors</th>
</tr>
</thead>
<tbody>
<tr>
<td>B-14</td>
<td><strong>Digital Competences as a part of MBA in Healthcare Curriculum</strong></td>
<td><strong>Dr Piotr Szynekiewicz</strong>, President, Collegium Prometricum The Business School for Healthcare, Poland</td>
</tr>
<tr>
<td>B-15</td>
<td><strong>Effectiveness of Wilson Sims Fall Risk Assessment Tool in identifying fall risks among psychiatric patients in the United Arab Emirates</strong></td>
<td><strong>Hessa Abdulqader</strong>, Assistant Director of Nursing, Al Amal Psychiatric Hospital, United Arab Emirates</td>
</tr>
<tr>
<td>B-16</td>
<td><strong>Enhance various nursing skills in Surgical and Renal Unit by utilizing job rotation as training methods for improving nurses performance</strong></td>
<td><strong>Rasha Al Balushi</strong>, Nurse supervisor, Royal Hospital, Oman</td>
</tr>
<tr>
<td>B-17</td>
<td><strong>Establishment of COVID vaccination center in Alkharij with community participation)</strong></td>
<td><strong>Dr Noha Elklatawy</strong>, Healthcare Excellence Supervisor, King khalid Alkharij hospital, Saudi Arabia</td>
</tr>
<tr>
<td>B-18</td>
<td><strong>Greenway for Lung Cancer – Diagnose without Stops</strong></td>
<td><strong>Dr Ana Fonseca</strong>, Graduat Assistant Pulmonolagy, Portuguese Oncology Institut</td>
</tr>
<tr>
<td>B-19</td>
<td><strong>Health education for pregnant women responding to the information needs expressed in the framework of a digital health literacy strategy</strong></td>
<td><strong>Paula Cañal Vega</strong>, Project Manager, Hospital Sant Joan de Déu Barcelona, Spain</td>
</tr>
<tr>
<td>B-20</td>
<td><strong>Healthcare Simulation: From Compliance Training to Organizational Necessity</strong></td>
<td><strong>Boubaker Beltaief</strong>, Training and Development Specialist, Emirates Health Services, United Arab Emirates</td>
</tr>
<tr>
<td>B-21</td>
<td><strong>Healthcare Workforce Challenges and Solutions</strong></td>
<td><strong>Dr Vidya Bhargavan</strong>, NT Specialist and Head of Quality and Patient Safety, Aster DM Healthcare, Oman</td>
</tr>
<tr>
<td>B-22</td>
<td><strong>Hesitant of General Nurses to apply for Midwifery Specialty Program in Oman</strong></td>
<td><strong>Fahima Mohammed</strong>, Unit Nurse of Maternity, Royal Hospital, Oman</td>
</tr>
<tr>
<td>B-23</td>
<td><strong>How has COVID19 affected pediatric oncology patients? And in our units? A review from the SJD Hospital</strong></td>
<td><strong>Carme Coma Alventosa</strong>, Pediatric Nurse, Hospital Materno infantil Sant Joan de Deu, Spain</td>
</tr>
<tr>
<td>B-24</td>
<td><strong>Impact of the covid-19 pandemic on tuberculosis infection in Taiwan</strong></td>
<td><strong>Wan-O Chu</strong>, Chief Pharmacist, Department of Pharmacy, Keelung Hospital, Ministry of Health and Welfare, Taiwan</td>
</tr>
<tr>
<td>B-25</td>
<td><strong>Impact of Implementing Person Centered Care Framework at Saudi German Hospital Cairo’s Inpatient Unit</strong></td>
<td><strong>Dr Heba Mohamed Ahmed Hassan</strong>, Patient Experience Specialist, Saudi German Hospital Cairo, Egypt</td>
</tr>
<tr>
<td>B-26</td>
<td><strong>Implementation of Early Mobility Program to reduce patient’s Length of Stay (LoS) in Intensive Care Unit</strong></td>
<td><strong>Theresa Coelho</strong>, Clinical Nurse Educator, Tawam Hospital, United Arab Emirates</td>
</tr>
<tr>
<td>B-27</td>
<td><strong>Implementing a health promotion management system at Fundació Sanitària Mollet (FSM)</strong></td>
<td><strong>Dr Jaume Duran i Navarro</strong>, CEO, Fundació Sanitària Mollet, Spain</td>
</tr>
</tbody>
</table>
| B-28 | Improve the quality of life in chronic kidney patients by promoting their physical fitness *  
Mei-Fang Wang, Nurse, Hemodialysis center, Department of Nursing, Taipei Medical University Hospital, Taipei, Taiwan |
| B-29 | Improving Patient Experience Through Engagement in The Continuity of Care *  
Abdelhameed Mahros Abdelhameed Elshenawey, Nursing Education Section Head, Saudi German Hospital Cairo, Egypt |
| B-30 | Improving the management of medical supplies by using Lean methods  
Na-Chi Su, Nurse, Dalin Tzu Chi Hospital, Buddhist Tzu Chi Medical Foundation, Taiwan |
| B-31 | Improving the Utilization of Adult Cardiology Clinic Appointment Slots  
Hind Al-Zedjali, Medical Orderly, The National Heart Center, Oman |
| B-32 | Knowledge, Attitude and Practice among Dubai Health Authority Healthcare Workers towards the Covid-19 Vaccine  
Dr Kulaithem Mazrouei, Medical Director and Consultant, Dubai Health Authority, United Arab Emirates |
| B-33 | Knowledge management strategy to improve the knowledge capacity during Covid-19 pandemic among hospitals: a case study in Indonesia  
Dr Lutfan Lazuardi, Assistant Professor, Gadjah Mada University, Malaysia |
| B-34 | Leverage collective intelligence to sustain wellbeing of hospital caregivers during the COVID-19 pandemic *  
Dr David Bandon, Head of Enterprise PMO, Geneva University Hospitals, Switzerland |
| B-35 | Leveraging Community Resources to Improve Outcomes for Hip Fracture Patients  
Victoria Chang, Senior Executive, Tan Tock Seng Hospital, Singapore |
| B-36 | Leveraging National Data to drive practice change  
Dr David Marshall, Senior Vice President & Chief Nursing Executive, Cedars-Sinai, United States |
| B-37 | Maintaining normothermia in pediatric cardiac patients receiving general anesthesia  
Dr Charanjit Kaur, Consultant Cardiac Anaesthesia, National Heart Centre, Royal Hospital, Muscat, Oman |
| B-38 | Measuring experience of care delivery of patients suffering from chronic inflammatory skin diseases  
Ellen Van den Steen, Research Fellow, University Hospital Brussels/ UZ Brussel, Belgium |
| B-39 | Mindful unlearning of COVID-19 crisis management  
Dr James Pallivathukkal, Specialist Internal Medicine, Aster Hospital, Al Ghubra, Oman |
| B-40 | Nursing Education as an imperative factor in JCI Accreditation at a private hospital  
Angeliki Dourou, Deputy Head Nurse, Henry Dunant Hospital Center, Greece |
| B-41 | OT Booklet  
Hamida Al Khatri, Specialised Nurse, NHC-OT, Oman |
| B-42 | Parcy Care - Partnership of Care  
Sara Fernandes, Midwife, Centro Hospitalar Entre Douro e Vouga, Portugal |
| B-43 | Patient reported experience measured after major outpatient or hospital admission surgery through online surveys. A public hospital fostering person-centered care *  
Dr Neus Fabregas, Senior Consultant Anesthesiology Department, Hospital Clinic de Barcelona, Spain |
<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Presenter</th>
</tr>
</thead>
<tbody>
<tr>
<td>B-44</td>
<td>Patient Reported Outcomes (PROs): a pathway to Patient Centered clinical practice</td>
<td>Dr Emmanuel Barros, Executive Member of The Board, Portuguese Oncology Institute of Oporto, IPO Porto</td>
</tr>
<tr>
<td>B-45</td>
<td>Project 3D4Kardia: Personalized pre-intervention assessment of cardiac patients using 3D Modelling &amp; 3D Printing technologies</td>
<td>Dr Konstantinos Petsios, Head of Clinical Research Office, Onassis Cardiac Surgery Center, Greece</td>
</tr>
<tr>
<td>B-46</td>
<td>Promotion of Breastfeeding: optimizing health care, environmental sustainability, humanization, and global social responsibility</td>
<td>Dr Sandra Silva, Doctor, Centro Hospitalar Entre Douro E Vouga, Portugal</td>
</tr>
<tr>
<td>B-47</td>
<td>Rare Disease Across the Continuum: Advancing Advocacy *</td>
<td>Andrea Stoesz, Director of External Affairs, Gillette Children’s Specialty Healthcare, United States</td>
</tr>
<tr>
<td>B-48</td>
<td>Reimagining care: Using lessons learned during the pandemic to improve workforce resilience</td>
<td>Julie Cerese, Group Senior Vice President, Vizient, United States</td>
</tr>
<tr>
<td>B-49</td>
<td>Staff satisfaction survey in a Surgical Area within a tertiary public hospital. Patient safety culture as an ongoing challenge *</td>
<td>M Angels Buisan Garcia, Responsible for Data Management of the Surgical Area, Hospital Clinic de Barcelona, Spain</td>
</tr>
<tr>
<td>B-50</td>
<td>STOP - Intensive Smoking Cessation Programme</td>
<td>Prof Jorge Ferreira, Director Pneumology Department, Centro Hospitalar de Entre Douro e Vouga, Portugal</td>
</tr>
<tr>
<td>B-51</td>
<td>Strategies to Improve the Patient Experience at SGH-Cairo’s Outpatient Department *</td>
<td>Dr Ibrahim Ellakany, Quality Director, Saudi German Hospital Cairo, Egypt</td>
</tr>
<tr>
<td>B-52</td>
<td>Study on the difference in number of patients before and after COVID-19 in a regional teaching hospital in Taiwan *</td>
<td>Hui-Lan Lin, Pharmacist, Department of Pharmacy, Keelung Hospital of the Ministry of Health and Welfare, Taiwan</td>
</tr>
<tr>
<td>B-53</td>
<td>Study on the difference in the number of patients during outbreak of COVID-19 and subsequent recovery in Taiwan hospital</td>
<td>Ching-Feng Lin, Hospital Superintendent, Keelung Hospital of the Ministry of Health and Welfare, Taiwan</td>
</tr>
<tr>
<td>B-54</td>
<td>The Direct And Indirect Effects Of COVID-19 On Healthcare Workers: Experience At The HUG</td>
<td>Dr Mayssam Nehme, Physician, Geneva University Hospitals, Switzerland</td>
</tr>
<tr>
<td>B-55</td>
<td>The effectiveness of the Portuguese version of the Global Trigger Tool in evaluating adverse events in a medical department</td>
<td>Prof Margarida Eiras, Professor, APDH, Portugal</td>
</tr>
<tr>
<td>B-56</td>
<td>The role of leadership in adapting the organisation to crisis situations: Initiative, creativity, effort, planning, commitment, communication and passion</td>
<td>Susana Alvarez, Deputy Director of Public Procurement, Madrid Regional Health Service, Spain</td>
</tr>
</tbody>
</table>
| B-57 | Training needs analysis for Improving Patient Care  
Geetha Maneery, Senior Administrative Officer, Dubai Health Authority, United Arab Emirates |
| B-58 | View from the top: Saudi women experiences in healthcare leadership  
Dina Alismail, Executive Director of Learning and Innovation, Saudi Commission for Health Specialties, Saudi Arabia |
| B-59 | What words do experts use when talking about Digital Transformation in Health (DTH)?  
Prof Teresa Magalhaes, Professor, APAH & Nova National School of Public Health, Portugal |
| B-60 | When Partnership Changes Institutions: Patients as Partners, the HUG Model  
Sandrine Jonniaux, Patient Partner Program Manager, Geneva University Hospitals, Switzerland |
| B-61 | Nursing leadership round  
Maali Hinai, National Heart Center, Oman |
| B-62 | Community participation in community health needs and assets assessment: Practical implications for healthcare leaders  
Dr Zhaleh Abdi, Assistant Professor, Tehran University of Medical Sciences, Iran |

**GREEN HOSPITALS**

| C-1 | Building a sustainability strategy with a focus on climate and health using empowerment leadership  
Sophie Meisser, Head of Sustainability, Geneva University Hospitals, Switzerland |
| C-2 | Considering the opinion of professionals in the fight against climate change.  
Miguel Ángel Martínez Sánchez, Director of Environment, Fundació Sanitària Mollet, Spain |
| C-3 | COVID Recovery Management throughout Hospital Incident Command Center  
Fahad Al-Mamkhour, Director of King Khalid Alkharj Hospital, Saudi Arabia |
| C-4 | Green Hospital and Climate change through the Digitalization of MediQapp  
Dr Adina Manolache, Chief Executive Officer, Calitakropolis Company, Romania |
| C-5 | Harapan Kita National Cardiovascular Hospital Towards Indonesian Green Hospital by achieving Edge Certification  
Dr Lia Partakusuma, Hospital Building Consultant, Former Director of Planning, Organization & General Affair, National Cardiovascular Center Harapan Kita, Indonesia |
| C-6 | IDOV design for senior integrated outpatient clinic space to enhance patient safety and care quality  
Yi-Hsuan Chen, Nurse, Buddhist Tzu Chi Medical Foundation Dalin Tzu Chi Hospital, Taiwan |
| C-7 | Implementation of waste management system to save cost, reduce cross infection and accidental injury at National Heart Centre in Oman  
Laila Albulushi, Staff Nurse, Royal Hospital, Oman |
| C-8 | Impact of A Pediatric Liver Transplantation Excellence Program on Patient’ Outcomes  
Tharwat Shehabeldin, Assistant Chief Nursing Officer, Saudi German Hospital Cairo, Egypt |
| C-9 | Modernizing healthcare services in cerebral palsy at Fundació Aspace Catalunyaya  
Dr Tamara Biedermann, Healthcare Service Manager, Fundació Aspace Catalunya, Spain |
| C-10 | One Action, Two Solutions- Plant-based diet for Personal health and Planetary Health in a Green Hospital  
Dr Ming-Nan Lin, Vice Superintendent, Buddhist Dalin Tzu Chi Hospital, Taiwan |
| C-11 | Organizing seminars and workshops with reduced costs and wastes  
Chia Jung Chen, Director, Dalin Tzu Chi Hospital, Taiwan |
| C-12 | Practicing Holistic Pediatrics amidst Climate Crisis- Envisioning a Green Children's Hospital  
Dr Fatima Ali Mazahir, Specialist Pediatrician, Al Jalila Children’s Specialty Hospital, United Arab Emirates |
| C-13 | Quiet Time: Implementation of noise pollution reduction strategies in Pediatric Intensive Care Units  
Muna Al Shaqsi, Unit nurse of paediatric Critical Care Units, Royal Hospital, Oman |
| C-14 | Sustainability of clinical pathology service in a Hospital Center  
Prof Luis Morais, Microbiologist Laboratory Pharmacist, CHMT, Portugal |
| C-15 | Sustainability of Lean management in National Heart Center: Challenges and solutions  
Jamila Humaid Al Saidi, Cardiac Cath Lab HOD, The National Heart Center, Oman |
| C-16 | The DHOW Model as an overarching organizational sustainability framework for hospitals  
Prof Edda Weimann, Professor, Technical University Munich, Germany |
| C-17 | Traditions maintained and progress in performance supported by modern constructions  
Dr Adam Ovidiu, Manager, Emergency Clinical Hospital for Children “Louis Turcanu” Timisoara, Romania |
| C-18 | Training Volunteers During The Covid-19 Pandemic: Dubai Experience  
Mohammad Fairooz, Principal Administrative Officer, Dubai Health Authority, United Arab Emirates |
| C-19 | Using IDOV design to improve the space and care quality of Traditional Chinese Medicine Clinics  
Ching Sen Chen, Section Chief, Superintendent Office, Dalin Tzu Chi Hospital, Buddhist Tzu Chi Medical Foundation, Taiwan |
ACING AI-ASSISTED SURGERIES WITH ABSOLUTE PRECISION
WHEN EXPERTISE & INNOVATION COME TOGETHER, HOPE GROWS STRONGER.
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- **Al Qassimi Hospital**, United Arab Emirates
- **Apollo Hospitals**, Chennai, India
- **Apollo Proton Cancer Centre**, India
- **AZ Maria Middelares**, Belgium
- **Cleveland Clinic Abu Dhabi**, United Arab Emirates
- **Dubai Hospital**, United Arab Emirates
- **King Faisal Medical Complex in Taif**, Saudi Arabia
- **Severance Hospital**, Republic of Korea
- **Tan Tock Seng Hospital**, Singapore

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- **Apollo Children’s Hospitals**, Chennai, India
  - **SAVE A CHILD’S HEART initiative**

- **Apollo Proton Cancer Centre**, India
  - **Project “I Can-cer Vive”: Cancer survivorship follow up care in the community**

- **Democrito O. Plaza Memorial Hospital**, Philippines
  - **Freeing the Unfree: Community-based active case finding interventions for tuberculosis among persons deprived of liberty in Agusan del Sur**

- **Emirates Health Services**, United Arab Emirates
  - **EHS Integrated Services and telehealth program- “Towards a greener, accessible, more sustainable healthcare model**

- **Fundación Cardioinfantil - FCI**, Colombia
  - **Give a Life**

- **Hôpitaux universitaires de Genève (HUG)**, Switzerland
  - **Shaping the sustainable hospital of tomorrow: elaborating a sustainability strategy with the hospital’s stakeholders**

- **Mariano Marcos Memorial Hospital and Medical Center**, Philippines
  - **Beyond Screening: Increasing the G6PD return rate in the province of Ilocos Norte**

- **Parkridge Health System**, United States
  - **The Orchard Knob Collaborative to Impact Health Disparities**

- **Prince Sultan Cardiac Center**, Saudi Arabia
  - **Qassim Primary Angioplasty System “QAPAS”**
Ashikaga-Nikken
Excellence Award for Green Hospitals

Abdullah bin Omran Hospital for obstetric and gynecology, United Arab Emirates
Promoting Sustainability & Green Hospital at ABOH

Aga Khan Health Service, Pakistan
Pakistan’s commitment to achieve Net Zero by 2030

Apollo Proton Cancer Centre, India
Apollo Proton Cancer Centre - Nature’s Footprint

Buddhist Dalin Tzu Chi Hospital, Taiwan
Race to Zero by 2050, Climate Action of the Hospital- from Patients, People to Planet

Centro Hospitalar Entre Douro e Vouga, Portugal
Waste reduction in cataract surgery, a simple change with great impact?

Cleveland Clinic Abu Dhabi, United Arab Emirates
Cleveland Clinic Sustainability Program (Green by Construction and Green by Operation)

Hôpitaux universitaires de Genève (HUG), Switzerland
Shaping the sustainable hospital of tomorrow: elaborating a sustainability strategy with the hospital’s stakeholders

Japanese Red Cross Matsuyama Hospital, Japan
Achievement of comfortable medical treatment environment, disaster-resistant, environmentally friendly green hospital

Newcastle upon Tyne Hospitals NHS Foundation Trust, United Kingdom
Towards a Net Zero Carbon Supply Chain

NMC Royal Hospital, Khalifa City, Abu Dhabi, United Arab Emirates
Achieving energy savings by implementing energy efficiency measures to make green hospital

Sultanate of Oman
Excellence Award for Health Services During Crisis

Apollo Hospitals, Chennai, India
Innovation In Infection Control: A Recipe For Success

Democrito O. Plaza Memorial Hospital, Philippines
Covid-19 Home Care Information System (CHOCIS): Enabling advanced and digitized information system in mitigating COVID-19 pandemic in Agusan del Sur

Dr. Jose N Rodriguez Memorial Hospital and Sanitarium, Philippines
“Picking up the Pieces: The Dinagat Island Experience” The Deployment of DJNRMHS Health Emergency Response Team

HOPE Foundation for Women and Children of Bangladesh, Bangladesh
HOPE Field Hospital for Women, a safe heaven for women and children living in the Rohingya Refugee Camps
Manila Doctors Hospital and Circle of Partners, Philippines
REDI (Responsive and Efficient Disaster Intervention) Health Intervention to Rehabilitation: An Inclusive and Ecologically Responsible Disaster Response Program

People’s Hospital 115, Vietnam
Ventilator COVID-19 patient safety checklist: efforts to improve patient survival chances during the COVID-19 pandemic crisis

Philippine Children’s Medical Center - Pediatric Blood Center (PedBC), Philippines
The Pediatric Blood Center Rises in the Midst of Crisis: Blood Bank Donation Innovations during the CoVID pandemic

Shaukat Khanum Memorial Trust, Pakistan
Cancer Hospital Stockpiles: Strategizing for an efficient and sufficient inventory list of essential items for setups serving in low-income countries

American Hospital Association
Excellence Award for Healthcare Workers’ Wellbeing

Al Amal Psychiatric Hospital, Emirates Health Services, United Arab Emirates
Staff Wellbeing in Mental Health

Not Seen on Me Foundation (Foundation NWPM), Poland
WySPA Program, Support for employees of healthcare entities

Fundació Sanitària Mollet, Spain
“IMPROVING THE LIVES OF OUR PEOPLE” through the implementation and maintenance of a health promotion management system

Gillette Children’s Specialty Healthcare, United States
Provider-Led Initiatives to Improve Wellbeing

Lorma Medical Center, Inc., Philippines
Effective Internal Communications and its Effects on Staff Productivity, Retention and Job Satisfaction

Myongji Hospital, Republic of Korea
Blue to Green – Corona Blue Support Team for the Resilience of Hospital Workers

Tan Tock Seng Hospital, Singapore
TTSH Staff Well-being Response Team

Tawam Hospital, United Arab Emirates
Caring for the Caregivers: Supporting Nurse Wellbeing Through Hospital-based Programs

Unidade Local de Saúde de Matosinhos, E.P.E, Portugal
The Work, Family and Personal Life Balance/Conciliation Management System and Wellbeing and Happiness work in ULSM
Commonwealth Healthcare Corporation, Northern Mariana Islands
CNMI Cancer and Associated Risks Early Screening Project

Dubai Academic Health Corporation, United Arab Emirates
Leading innovative & sustainable approach in fighting Covid-19 pandemic for better patient outcome

Emirates Health Services, United Arab Emirates
Mental Health of Older Adults (MHOA) Clinical Academic Group (CAG)

Emirates Health Services, United Arab Emirates
Transformation of the AMI, Advanced AV Block and Bariatric Surgery Management by Digitalized Clinical Pathways

Emirates Health Services, United Arab Emirates
Healthcare Innovation Framework (HCIF)

Portuguese Oncology Institute of Porto (IPO Porto), Portugal
Patient Reported Outcomes (PROs): a pathway to Patient Centered clinical practice

Philippine Children’s Medical Center, Philippines
“TATAG PCMC”: The Hemodialysis Unit COVID-19 Pandemic Response

Royal Hospital, Oman
Early Discharge with Breast Drain During COVID-19

Saudi Commission for Health Specialties - Healthcare Leadership Academy, Saudi Arabia
HORIZONS for Emerging Health Leaders in Saudi Arabia: An Innovative National Program for Transforming into a World Class Health System

Tan Tock Seng Hospital, Singapore
Hospital Without Walls (HoW) – Tan Tock Seng Hospital’s Digital Transformation Strategy
Austco
Excellence Award for Quality and Patient Safety

Apollo Proton Cancer Centre, India
Project: “Winnable Battles” - Chasing the elusive dream of zero hospital acquired infections in entirety!

Corniche Hospital, United Arab Emirates
Introduction of The Growth Assessment Protocol (GAP), detecting Small for Gestation fetuses and reduction of the Stillbirth rate

Emirates Health Services, United Arab Emirates
An AI-driven clinical program for prediction of Diabetes Disease burden and diabetes management in the northern emirate’s population of UAE

King Saud Medical City, Saudi Arabia
Decrease mortality rate and intubation in preterm neonates (28-32 weeks of gestational age) by initiation CPAP project in the delivery room

Lusiadas Saude - Hospital de Cascais, Portugal
FOCUS - An advanced HIV screening program

Michael E. DeBakey VA Medical Center, Veterans Health Administration (VHA), United States
VIONE: An Innovative, Simple, Portable, Modern Medication Optimization and Deprescribing Global Methodology to Improve Patient Safety and Quality of Care

Rashid Hospital, United Arab Emirates
Patient-Integrated Day-case Program

Riley Children's Health at Indiana University Health, United States
Improving Mortality from Severe Sepsis in Pediatric Patients to Zero

Saudi German Hospital Cairo, Egypt, Arab Rep.
Establishing an Integrated Quality Management Model (Holistic Approach) in Egypt
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Foreword

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The Department for International Trade (DIT) is responsible for securing UK and global prosperity by promoting and financing international trade and investment, and championing free trade. We help businesses export into global markets and help overseas companies locate and grow in the UK. We also use trade and investment to underpin the government’s agenda for a Global Britain and its ambitions for prosperity, stability and security worldwide, of which life sciences and healthcare are key themes. The UK government continues to support businesses, providing funding, insights and expertise, leading the way for trade agreements whilst working with global partners to provide goods and services. The UK is the world’s 6th largest exporter and 2nd largest for services and exports.

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And the NHS is leading in new approaches to emerging challenges – sustainability and carbon neutral policy, cutting edge infrastructure and pandemic response.

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Natalie Bain
Head of Healthcare, Healthcare UK
Department for International Trade